

Annual Progress Report

Public Health Core Functions - Performance Improvement Plans

Fiscal Year: 2007-2008

Executive Summary

The Public Health Core Functions framework is a Ministry of Health lead initiative, aimed at renewing public health service delivery in British Columbia by improving the quality, consistency and capacity of a comprehensive public health system. Twenty-one core public health programs have been identified for review and quality improvement during the timeframe 2006 – 2011. Fraser Health has committed to developing performance improvement plans for each of these core programs on a pre-determined schedule, and reporting to the public on an annual basis, its progress in achieving the best practices identified in the plans.

In March 2007, Fraser Health completed four performance improvement plans for the following core public health programs:

- Food Safety
- Health Emergency Management
- Air Quality
- Food Security

Addressing the system capacity to meet best practices is an ongoing process requiring adequate resources and infrastructure; each performance improvement plan spans a 3-year time frame to allow the system to build its capacity.

This first annual progress report contains an update on achievement in implementing the 2007/2008 indicators contained in the four performance improvement plans. Food Safety and Health Emergency Management core programs achieved all identified goals by March 2008. The Air Quality core program did not have any goals targeted this fiscal year; however progress has been noted towards the development of a strategic plan for March 2009. The Food Security core program was delayed in implementing four of eight goals, due to difficulties in staff recruitment for Food Security Coordinator and Community Developer positions. Completion of the 2007/08 Food Security goals is anticipated by May 2008.

Overall, Fraser Health identified fourteen best practice goals for performance improvement in 2007/08; 71% (10) were completed by March 2008, and 29% (4) are delayed to May 2008.

Core Program: **Food Safety**

Goals	Indicators	Outputs	Purpose
1. Food Premises Inspection Program			
<ul style="list-style-type: none"> Develop a comprehensive guideline on progressive enforcement 	Presence of a guideline Train PHIs ¹	Completed March 2008	Consistent practice enhances program credibility with respect to administrative fairness, and increases industry acceptance
<ul style="list-style-type: none"> Develop a set of critical food safety hazards 	Presence of a list of hazards Train PHIs	Completed March 2007 Completed March 2007	Consistent practice results in improved quality, measurability, trending, and development of strategies to assist operators
2. Foodborne Illness Investigations, Food Seizures and Recalls			
<ul style="list-style-type: none"> Develop a guideline on food seizures 	Presence of a guideline Train PHIs	Completed March 2008	Consistent practice enhances program's credibility with respect to administrative fairness, and increases industry acceptance
3. Food Safety Education			
<ul style="list-style-type: none"> Develop a comprehensive strategy aimed at improving food safety in private homes 	Presence of a strategy	Completed March 2008	Increase public awareness of the importance of safe food handling practices in private homes

¹ PHIs are Public Health Inspectors

Core Program: **Health Emergency Management**

Goals	Indicators	Outputs	Purpose
1. Complete the Hazard, Risk and Vulnerability Analysis			
<ul style="list-style-type: none"> Identify internal hazards and vulnerabilities 	List compiled	Completed December 2007	Hazards and vulnerabilities will be used as the basis for Business Continuity Planning
2. Complete the preparation of Business Continuity Plans for all Fraser Health departments/programs			
<ul style="list-style-type: none"> Put resources in place to begin business continuity planning 	Business Continuity Manager in place	Completed September 2007	Human resources to support the development and management of Business Continuity Program

Core Program: **Air Quality**

Goals	Indicators	Outputs	Purpose
<p>1. <i>Approved FH Air Quality strategic plan including practice, data collection and reporting and training components</i></p>	<p>Approved Strategic Plan</p>	<p>Preliminary steps include:</p> <ul style="list-style-type: none"> • Recruitment of a Health Risk Assessment Specialist to assist in developing a strategic plan • Establishment of a working group December 2007 <p>Anticipated completion of strategic plan is March 2009</p>	<p>Dedicated resource with an appropriate skill set to lead the development of the strategic plan</p>

Core Program: **Food Security**

Goals	Indicators	Outputs	Purpose
1. Create Capacity to Support Food Security and Healthy Living Core Programs			
<ul style="list-style-type: none"> Define an integrated food security and healthy eating program delivery model 	Program definition	Food Security program defined November 2007	Focus and direction of new program for FH
<ul style="list-style-type: none"> Prepare a transition plan to address the shift in practice by community nutritionists 	Transition plan	Plan completed March 2008	FH closer to a consistent, measurable service standard
<ul style="list-style-type: none"> Reorganize resources and use any new resources to support food security, healthy eating/weights and integrated service delivery model 	Resources aligned and new positions defined	Food Security Coordinator hired January 2008 Community developer positions defined	Effective, efficient implementation of delivery model
2. Expand the Food Policy Frameworks			
<ul style="list-style-type: none"> Establish an interdisciplinary stakeholder steering committee to guide policy development of the Food Security Program 	Steering Committee established	Delayed due to delay in hiring of Food Security Coordinator. Anticipated completion May 2008.	Improved collaboration among key practitioners to increase service quality
<ul style="list-style-type: none"> Define a Fraser Health food policy and implementation draft plan 	Plan written	Delayed due to delay in hiring of Food Security Coordinator. Anticipated completion April 2008.	
3. Expand the Promotion and Awareness Program			
<ul style="list-style-type: none"> Develop a common health promotion and awareness framework for Food Security 	Presence of a Framework	Delayed due to delay in hiring of Food Security Coordinator. Anticipated completion April 2008.	

4. Streamline/redesign support Community Programs and Services	Indicators	Outputs	Purpose
<ul style="list-style-type: none"> Develop a common process and framework to develop, facilitate, and support initiatives of community partners. 	Presence of Framework	Delayed due to delay in hiring of community developers. Anticipated completion April 2008.	
5. Define the needs for Food Security Surveillance and Monitoring			
<ul style="list-style-type: none"> Disseminate the results of the Fraser Health Community Needs Assessment to the communities 	Report distributed	Completed May 2007	