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Our Health Care Report Card

Chilliwack General Hospital

Report Generated : **January, 2015**

No		Measure Name	Time Frame	Target	Actual	Status	Preferred Direction	Annual Trend
		MONTHLY						
		CAPACITY FOR CARE ACROSS ALL SECTORS						
1		Average In Hospital Length of Stay in Days	Apr-Dec 2014	*7.0*	*7.38*	▲	↓	
2		Long Stay Patients Staying Over 30 Days	Apr-Dec 2014	N/A	*23.23*		↓	
3	*	Alternate Level of Care Days	Apr-Sep 2014	*10.0%*	*22.00%*	◆	↓	
4	*	Emergency Patients Admitted to Hospital Within 10 Hours	Jan-Dec 2014	*55.0%*	*33.19%*	◆	↑	N/A
5		Number of Admitted Patients Awaiting Inpatient Bed Placement (Including Emergency Admits)	Apr-Dec 2014	N/A	*9.8*		↓	
		QUALITY AND SAFETY						
6	*	Nursing Sensitive Adverse Events Rate per 1,000 Hospitalizations (Age 55+)	Jan-Oct 2014	*43.1*	*30.38*	●	↓	
7	*	Percent of Hip Fracture Fixations Completed Within 48 Hours	Apr-Dec 2014	*90.0%*	*89.00%*	▲	↑	
8		Facility-Associated Clostridium Difficile Infection (CDI) Incidence	Apr-Dec 2014	*6.0*	*1.47*	●	↓	
9		Facility-Associated Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence	Apr-Dec 2014	*7.0*	*4.32*	●	↓	
10		Hand Hygiene Compliance	Apr-Dec 2014	*80%*	*87.80%*	●	↑	
		STAFF						
11		Sick Time Rate	Apr-Dec 2014	*5.0%*	*5.53%*	◆	↓	
12		Overtime Rate	Apr-Dec 2014	*3.0%*	*3.12%*	▲	↓	
		BUDGET ACCOUNTABILITY						
13		Budget Performance (Net Variance to Budgeted Expenditure Ratio)	Apr-Dec 2014	*1.000*	*0.979*	●	↓	
14		Direct Care Hours Per Patient Day (Acute Nursing Inpatient)	Apr-Dec 2014	*6.7*	*6.49*	●	↓	
15		Expenditures Per Separation (All Acute)	Apr-Dec 2014	*$11,000*	*$8,812*	●	↓	
		QUARTERLY						
		CAPACITY FOR CARE ACROSS ALL SECTORS						
16	*	Average Length of Stay /Expected Length of Stay (ALOS/ELOS)	Apr-Jun 2014	*0.95*	*0.89*	●	↓	
		QUALITY AND SAFETY						
17		Hospital Standardized Mortality Ratio	2013/2014	*100*	*72.00*	●	↓	
		STAFF						
18	++	WorkSafeBC (WSBC) Claims Duration	Oct-Dec 2014	*28*	*16.60*	●	↓	
19	++	WorkSafeBC (WSBC) Claims / 100 FTE	Oct-Dec 2014	*7.0*	*3.85*	●	↓	
20		Difficult to Fill Vacancies	Apr-Nov 2014	*1.6%*	*0.75%*	●	↓	N/A
		ANNUALLY						
		QUALITY AND SAFETY						
21	*	Emergency Patient Experience	Apr-Jun 2014	*90%*	*81.10%*	▲	↑	
		STAFF						
22		Employee Engagement	2013/2014	*3.75*	*3.39*	▲	↑	

Status Legend:

- ● *Meeting Target*
- ▲ *Within 10% of Target*
- ◆ *Outside Target range by more than 10%*

All measures reported on YTD (Year-to-Date) basis

* Ministry of Health Measure

++ Measures Reported by Single Quarter