

# Our Health Care Report Card

## Eagle Ridge Hospital

Report Generated : January, 2015

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction	Annual Trend
<b>MONTHLY</b>							
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>							
1	Average In Hospital Length of Stay in Days	Apr-Dec 2014	9.3	10.15	▲	↓	
2	Long Stay Patients Staying Over 30 Days	Apr-Dec 2014	N/A	60.54		↓	
3	* Alternate Level of Care Days	Apr-Sep 2014	10.0%	20.70%	◆	↓	
4	* Emergency Patients Admitted to Hospital Within 10 Hours	Jan-Dec 2014	55.0%	40.94%	◆	↑	N/A
5	Number of Admitted Patients Awaiting Inpatient Bed Placement (Including Emergency Admits)	Apr-Dec 2014	N/A	6.6		↓	
<b>QUALITY AND SAFETY</b>							
6	* Nursing Sensitive Adverse Events Rate per 1,000 Hospitalizations (Age 55+)	Jan-Oct 2014	43.1	36.03	●	↓	
7	* Percent of Hip Fracture Fixations Completed Within 48 Hours	2013/2014	90.0%	100.00%	●	↑	N/A
8	Facility-Associated Clostridium Difficile Infection (CDI) Incidence	Apr-Dec 2014	6.0	5.82	●	↓	
9	Facility-Associated Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence	Apr-Dec 2014	7.0	5.22	●	↓	
10	Hand Hygiene Compliance	Apr-Dec 2014	80%	91.80%	●	↑	
<b>STAFF</b>							
11	Sick Time Rate	Apr-Dec 2014	5.0%	5.05%	▲	↓	
12	Overtime Rate	Apr-Dec 2014	3.0%	3.30%	◆	↓	
<b>BUDGET ACCOUNTABILITY</b>							
13	Budget Performance (Net Variance to Budgeted Expenditure Ratio)	Apr-Dec 2014	1.000	1.001	▲	↓	
14	Direct Care Hours Per Patient Day (Acute Nursing Inpatient)	Apr-Dec 2014	6.7	5.48	●	↓	
15	Expenditures Per Separation (All Acute)	Apr-Dec 2014	\$11,000	\$11,691	▲	↓	
<b>QUARTERLY</b>							
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>							
16	* Average Length of Stay /Expected Length of Stay (ALOS/ELOS)	Apr-Jun 2014	0.95	1.08	◆	↓	
<b>QUALITY AND SAFETY</b>							
17	Hospital Standardized Mortality Ratio	2013/2014	100	62.00	●	↓	
<b>STAFF</b>							
18	++ WorkSafeBC (WSBC) Claims Duration	Oct-Dec 2014	28	20.00	●	↓	
19	++ WorkSafeBC (WSBC) Claims / 100 FTE	Oct-Dec 2014	7.0	6.77	●	↓	
20	Difficult to Fill Vacancies	Apr-Nov 2014	1.6%	0.00%	●	↓	N/A
<b>ANNUALLY</b>							
<b>QUALITY AND SAFETY</b>							
21	* Emergency Patient Experience	Apr-Jun 2014	90%	80.05%	◆	↑	
<b>STAFF</b>							
22	Employee Engagement	2013/2014	3.75	3.48	▲	↑	

**Status Legend:**

- Meeting Target
- ▲ Within 10% of Target
- ◆ Outside Target range by more than 10%

All measures reported on YTD (Year-to-Date) basis

- \* Ministry of Health Measure
- ++ Measures Reported by Single Quarter