

Our Health Care Report Card

Mission Memorial Hospital

Report Generated : January, 2015

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction	Annual Trend
MONTHLY							
CAPACITY FOR CARE ACROSS ALL SECTORS							
1	Average In Hospital Length of Stay in Days	Apr-Dec 2014	7.7	9.84	◆	↓	
2	Long Stay Patients Staying Over 30 Days	Apr-Dec 2014	N/A	7.36		↓	
3	* Alternate Level of Care Days	Apr-Sep 2014	10.0%	28.20%	◆	↓	
4	* Emergency Patients Admitted to Hospital Within 10 Hours	Jan-Dec 2014	55.0%	31.55%	◆	↑	N/A
5	Number of Admitted Patients Awaiting Inpatient Bed Placement (Including Emergency Admits)	Apr-Dec 2014	N/A	4.0		↓	
QUALITY AND SAFETY							
6	* Nursing Sensitive Adverse Events Rate per 1,000 Hospitalizations (Age 55+)	Jan-Oct 2014	43.1	19.14	●	↓	
7	* Percent of Hip Fracture Fixations Completed Within 48 Hours	N/A	N/A	N/A			N/A
8	Facility-Associated Clostridium Difficile Infection (CDI) Incidence	Apr-Dec 2014	6.0	6.49	▲	↓	
9	Facility-Associated Methicillin-Resistant Staphylococcus Aureus (MRSA) Incidence	Apr-Dec 2014	7.0	7.57	▲	↓	
10	Hand Hygiene Compliance	Apr-Dec 2014	80%	85.00%	●	↑	
STAFF							
11	Sick Time Rate	Apr-Dec 2014	5.0%	4.74%	●	↓	
12	Overtime Rate	Apr-Dec 2014	3.0%	3.18%	▲	↓	
BUDGET ACCOUNTABILITY							
13	Budget Performance (Net Variance to Budgeted Expenditure Ratio)	Apr-Dec 2014	1.000	0.986	●	↓	
14	Direct Care Hours Per Patient Day (Acute Nursing Inpatient)	Apr-Dec 2014	6.7	5.54	●	↓	
15	Expenditures Per Separation (All Acute)	Apr-Dec 2014	\$11,000	\$13,307	◆	↓	
QUARTERLY							
CAPACITY FOR CARE ACROSS ALL SECTORS							
16	* Average Length of Stay /Expected Length of Stay (ALOS/ELOS)	Apr-Jun 2014	0.95	1.01	▲	↓	
QUALITY AND SAFETY							
17	Hospital Standardized Mortality Ratio	2013/2014	100	71.00	●	↓	
STAFF							
18	++ WorkSafeBC (WSBC) Claims Duration	Oct-Dec 2014	28	4.00	●	↓	
19	++ WorkSafeBC (WSBC) Claims / 100 FTE	Oct-Dec 2014	7.0	2.02	●	↓	
20	Difficult to Fill Vacancies	Apr-Nov 2014	1.6%	0.99%	●	↓	N/A
ANNUALLY							
QUALITY AND SAFETY							
21	* Emergency Patient Experience	Apr-Jun 2014	90%	79.35%	◆	↑	
STAFF							
22	Employee Engagement	2013/2014	3.75	3.30	◆	↑	

Status Legend:

- Meeting Target
- ▲ Within 10% of Target
- ◆ Outside Target range by more than 10%

All measures reported on YTD (Year-to-Date) basis

- * Ministry of Health Measure
- ++ Measures Reported by Single Quarter