



**fraserhealth**

Better health.  
Best in health care.

## **ACCREDITATION CANADA ASSESSES FRASER HEALTH PROGRAMS**

Fraser Health is committed to its journey towards excellence (Better health. Best in health care.) While there are opportunities for improvement, there is also cause for celebrating and acknowledging our achievements. Fraser Health can be justifiably proud of the quality of care it provides, which has been validated through the recent Accreditation Canada process.

From March 2009 to March 2010, five Fraser Health teams were the first to experience the new Accreditation Canada process as a means to embed quality improvement and patient safety into their ongoing strategic planning and operations.

The teams include:

- Critical Care
- Obstetrics
- Home Health
- Public Health (Health Promotion/Prevention and Health Protection)
- Medication Safety (interdisciplinary distribution/administration).

In following the new process, teams:

- Completed an on-line self assessment comparing their performance to national standards
- Identified priorities for improvement and initiated Action Plans
- Hosted a survey visit in March 2010 as an independent validation of their performance
- Will continue to conduct self-assessment, report key indicators and implement improvements in ongoing three-year cycles.

These teams should be congratulated for their dedicated efforts to meet the national standards, implement innovations (which are recognized as 'leading practices') as well as their ongoing efforts to build a culture of quality and safety for our patients, residents and clients.



In order to conduct an independent validation of program performance against national standards, five Accreditation Canada surveyors visited Fraser Health March 22 – 26, 2010.

The surveyors visited 20 Fraser Health sites in both community and acute sectors, and reviewed 576 criteria, tracing how patients experience the healthcare system. Teams 'met' 518 of the 564 applicable criteria (92%). Three Leading Practices were identified:

- FASTHUG-MAIDENS protocol to identify issues in critically ill patients
- Pixalere Incision Module for Home Health wound care
- Early Hospital Prenatal registration and screening (15 – 18 weeks).

Based on this assessment, Fraser Health has received 'Accreditation with Condition'. This reflects Accreditation status achieved, with two reports required at specified times, outlining how Fraser Health is meeting certain high priority safety criteria. In order to maintain this decision, Fraser Health must report its progress and 'meet' the following criteria:

**By August 2010:**

- Limit availability of heparin products
- Implement list of abbreviations not to be used
- Implement Medication Reconciliation on admission (Critical Care, Home Health, Obstetrics)
- Implement Medication Reconciliation on referral/transfer (Critical Care, Home Health, Obstetrics)
- Establish verification processes for high risk activities (Home Health).

**By February 2011:**

- Ensure Informed consent (Home Health)

- Provide secure storage of medications (details to be confirmed).

For further information about the Accreditation Canada process or Survey Report, please contact:

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