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**ACCREDITATION CANADA ASSESSES
FRASER HEALTH PROGRAMS
- Updated Status Report for the
March 2010 teams**

For the previous Summary Report for the March 2010 teams go to:
<http://www.fraserhealth.ca/media/Accreditation%20Report.pdf>

As previously reported, Accreditation Canada surveyors visited Fraser Health March 22 – 26, 2010 to assess the performance of five Fraser Health teams (Critical Care, Obstetrics, Home Health, Public Health and Medication Management). The surveyors visited 20 Fraser Health sites in both community and acute sectors, reviewed 576 criteria and traced how patients experience the healthcare system. Based on this assessment, surveyors confirmed that teams 'Met' national standards of performance in 518 of the 564 applicable criteria (92%). This level of performance is comparable to other large and complex regional health authorities. As a result of this assessment, Fraser Health received 'Accreditation with Condition', requiring the teams to improve their service delivery for 11 high priority items. Teams also were required to provide evidence of their improvement via two progress reports, which they submitted in August 2010 and February 2011.

This Updated Status Report confirms the current status of the high priority items which required a progress report.

Based on the evidence submitted in August 2010 and February 2011, Fraser Health has 'Met' 10 of the 11 items. This achievement reflects the teams' strong commitment to making improvements in service delivery, enabling them to meet the national performance standards. A second Progress Report is required in August 2011 related to the one outstanding high priority item: secure storage of medication at Burnaby Hospital. After a trial of several storage options, minor renovations have been approved to provide cabinet doors with keypad locks for 32 nursing unit medication storage cabinets.

The teams will now start a new three-year accreditation cycle. Their work will include a self assessment to identify their strengths and opportunities for improvement, conduct improvements related to



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these, and address lower priority items identified during the March 2010 Survey Visit. The teams' next Survey Visit will be in 2013.

For further information about the Accreditation Canada process or Survey Report, please contact:

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