

Our Health Care Report Card

Chilliwack General Hospital

Fiscal Period: FP13, 2023/24 - Ending Mar 31, 2024

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	2023/2024	3.3	1.9	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	2023/2024	3.8	3.9	▲	↓
3	Hand Hygiene Compliance	2023/2024	80%	82.1%	●	↑
4	In-Hospital Sepsis Rate	Apr 1, 2023 - Feb 01, 2024	2.9	2.1	●	↓
5	In-Hospital Acquired Delirium	Apr 1, 2023 - Feb 01, 2024	6.9	13.0	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1, 2023 - Feb 01, 2024	6.8	8.1	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1, 2023 - Feb 01, 2024	10.0	20.4	◆	↓
8	Hospital Standardized Mortality Ratio	Apr 1 - Dec 31, 2023	93	96	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	2023/2024	65.0%	16.8%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	2023/2024	7.0	15.0	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2023	0.95	0.95	●	↓
12	Long Stay Patients	2023/2024	N/A	29.1		↓
13	Alternate Level of Care (ALC) Days	Apr 1, 2023 - Feb 01, 2024	12.9%	18.2%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	2023/2024	95%	84.1%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	2023/2024	22.8%	13.6%	●	↓
STAFF						
16	Nursing and Allied Professional Sick Time	2023/2024	5.8%	6.7%	◆	↓
17	Nursing and Allied Professional Overtime	2023/2024	3.9%	11.1%	◆	↓
18	Lost Time Claims Rate	Apr 1 - Dec 31, 2023	5.3	9.8	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	2023/2024	1.000	1.141	◆	↓

Chilliwack Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Dec 31, 2023	1.6%	2.9%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2022/2023	213.7	250.9	◆	↓
3	Hospital Readmission Rates Overall	Apr 1 - Jun 30, 2023	10.0%	11.8%	◆	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2023	13.3%	18.8%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2023	3,448	2,613	●	↓
6	Low Acuity Emergency Visits by Community	2023/2024	100.0	151.5	◆	↓
7	Home Health Services Provided Within Benchmark Time	2023/2024	50%	50.4%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	2023/2024	30.0	9.4	●	↓
9	Admissions to Long Term Care within 30 Days	2023/2024	75%	73.2%	▲	↑
10	Emergency Visits by Home Health Clients	2023/2024	75.8	107.4	◆	↓
11	Emergency Visits by Long Term Care Clients	2023/2024	30.0	27.5	●	↓

KPI Count By Status

Meeting Target	●	9
Within 10% of Target	▲	3
Not Meeting Target	◆	17

Notes

All measures reported on YTD (Year-to-Date) basis