

Our Health Care Report Card

Royal Columbian Hospital

Fiscal Period: FP13, 2023/24 - Ending Mar 31, 2024

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	2023/2024	3.3	1.6	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	2023/2024	3.8	2.9	●	↓
3	Hand Hygiene Compliance	2023/2024	80%	85.1%	●	↑
4	In-Hospital Sepsis Rate	Apr 1, 2023 - Feb 01, 2024	3.8	4.3	◆	↓
5	In-Hospital Acquired Delirium	Apr 1, 2023 - Feb 01, 2024	7.3	16.4	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1, 2023 - Feb 01, 2024	7.3	11.5	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1, 2023 - Feb 01, 2024	10.0	14.6	◆	↓
8	Hospital Standardized Mortality Ratio	Apr 1 - Dec 31, 2023	93	108	◆	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	2023/2024	65.0%	23.4%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	2023/2024	14.0	38.8	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2023	0.95	0.96	▲	↓
12	Long Stay Patients	2023/2024	N/A	78.5		↓
13	Alternate Level of Care (ALC) Days	Apr 1, 2023 - Feb 01, 2024	12.9%	6.2%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	2023/2024	95%	97.2%	●	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	2023/2024	22.8%	4.9%	●	↓
STAFF						
16	Nursing and Allied Professional Sick Time	2023/2024	5.8%	6.5%	◆	↓
17	Nursing and Allied Professional Overtime	2023/2024	3.9%	8.8%	◆	↓
18	Lost Time Claims Rate	Apr 1 - Dec 31, 2023	5.3	7.7	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	2023/2024	1.000	1.142	◆	↓

New Westminster Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Dec 31, 2023	1.6%	3.1%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2022/2023	213.7	231.8	▲	↓
3	Hospital Readmission Rates Overall	Apr 1 - Jun 30, 2023	10.0%	9.7%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2023	13.3%	13.4%	▲	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2023	3,448	1,955	●	↓
6	Low Acuity Emergency Visits by Community	2023/2024	100.0	81.3	●	↓
7	Home Health Services Provided Within Benchmark Time	2023/2024	50%	37.2%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	2023/2024	30.0	4.8	●	↓
9	Admissions to Long Term Care within 30 Days	2023/2024	75%	60.3%	◆	↑
10	Emergency Visits by Home Health Clients	2023/2024	75.8	85.4	◆	↓
11	Emergency Visits by Long Term Care Clients	2023/2024	30.0	48.6	◆	↓

KPI Count By Status

Meeting Target	●	10
Within 10% of Target	▲	3
Not Meeting Target	◆	16

Notes

All measures reported on YTD (Year-to-Date) basis