

Our Health Care Report Card

Eagle Ridge Hospital

Fiscal Period: FP04, 2024/25 - Ending Jul 18, 2024

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr 1 - Jul 18, 2024	3.3	2.1	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr 1 - Jul 18, 2024	3.8	2.5	●	↓
3	Hand Hygiene Compliance	Apr 1 - Jul 18, 2024	80%	80.3%	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - May 23, 2024	1.5	0.0	●	↓
5	In-Hospital Acquired Delirium	Apr 1 - May 23, 2024	4.2	5.5	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - May 23, 2024	4.9	14.2	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - May 23, 2024	7.8	39.8	◆	↓
8	Hospital Standardized Mortality Ratio	2023/2024	93	80	●	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Jul 18, 2024	65.0%	4.1%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Jul 18, 2024	6.0	15.3	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Sep 30, 2023	0.95	1.24	◆	↓
12	Long Stay Patients	Apr 1 - Jul 18, 2024	N/A	50.9		↓
13	Alternate Level of Care (ALC) Days	Apr 1 - May 23, 2024	12.9%	25.5%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Jul 18, 2024	95%	97.8%	●	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Jul 18, 2024	22.8%	21.3%	●	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr 1 - Jul 18, 2024	5.8%	6.2%	▲	↓
17	Nursing and Allied Professional Overtime	Apr 1 - Jul 18, 2024	3.9%	11.8%	◆	↓
18	Lost Time Claims Rate	2023/2024	5.3	6.2	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr 1 - Jul 18, 2024	1.000	1.205	◆	↓

Tricities Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	2023/2024	1.6%	2.0%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2023/2024	213.7	221.1	▲	↓
3	Hospital Readmission Rates Overall	Apr 1 - Sep 30, 2023	10.0%	9.5%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Sep 30, 2023	13.3%	13.5%	▲	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Sep 30, 2023	3,448	1,941	●	↓
6	Low Acuity Emergency Visits by Community	Apr 1 - Jul 18, 2024	100.0	74.2	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr 1 - Jul 18, 2024	50%	39.3%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Jul 18, 2024	30.0	5.0	●	↓
9	Admissions to Long Term Care within 30 Days	Apr 1 - Jul 18, 2024	75%	50.0%	◆	↑
10	Emergency Visits by Home Health Clients	Jul2023-Jun2024	75.8	82.8	▲	↓
11	Emergency Visits by Long Term Care Clients	Jul2023-Jun2024	30.0	46.2	◆	↓

KPI Count By Status

Meeting Target	●	11
Within 10% of Target	▲	4
Not Meeting Target	◆	14

Notes

All measures reported on YTD (Year-to-Date) basis