

Our Health Care Report Card

Ridge Meadows Hospital

Fiscal Period: FP04, 2024/25 - Ending Jul 18, 2024

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr 1 - Jul 18, 2024	3.3	2.8	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr 1 - Jul 18, 2024	3.8	1.9	●	↓
3	Hand Hygiene Compliance	Apr 1 - Jul 18, 2024	80%	89.1%	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - May 23, 2024	1.5	12.5	◆	↓
5	In-Hospital Acquired Delirium	Apr 1 - May 23, 2024	4.2	10.9	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - May 23, 2024	4.9	15.2	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - May 23, 2024	7.8	37.2	◆	↓
8	Hospital Standardized Mortality Ratio	2023/2024	93	95	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Jul 18, 2024	65.0%	17.1%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Jul 18, 2024	9.0	11.6	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Sep 30, 2023	0.95	1.08	◆	↓
12	Long Stay Patients	Apr 1 - Jul 18, 2024	N/A	44.5		↓
13	Alternate Level of Care (ALC) Days	Apr 1 - May 23, 2024	12.9%	9.8%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Jul 18, 2024	95%	95.0%	●	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Jul 18, 2024	22.8%	8.1%	●	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr 1 - Jul 18, 2024	5.8%	5.9%	▲	↓
17	Nursing and Allied Professional Overtime	Apr 1 - Jul 18, 2024	3.9%	12.7%	◆	↓
18	Lost Time Claims Rate	2023/2024	5.3	7.0	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr 1 - Jul 18, 2024	1.000	1.161	◆	↓

Maple Ridge Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	2023/2024	1.6%	3.7%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2023/2024	213.7	248.2	◆	↓
3	Hospital Readmission Rates Overall	Apr 1 - Sep 30, 2023	10.0%	10.7%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Sep 30, 2023	13.3%	12.4%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Sep 30, 2023	3,448	2,792	●	↓
6	Low Acuity Emergency Visits by Community	Apr 1 - Jul 18, 2024	100.0	117.9	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr 1 - Jul 18, 2024	50%	58.3%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Jul 18, 2024	30.0	21.6	●	↓
9	Admissions to Long Term Care within 30 Days	Apr 1 - Jul 18, 2024	75%	59.3%	◆	↑
10	Emergency Visits by Home Health Clients	Jul2023-Jun2024	75.8	89.3	◆	↓
11	Emergency Visits by Long Term Care Clients	Jul2023-Jun2024	30.0	39.3	◆	↓

KPI Count By Status

Meeting Target	●	10
Within 10% of Target	▲	3
Not Meeting Target	◆	16

Notes

All measures reported on YTD (Year-to-Date) basis