Our Health Care Report Card

Eagle Ridge Hospital

Fiscal Period: FP13, 2024/25 - Ending Mar 31, 2025

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					
1	In-Hospital *Clostridioides Difficile* Infection (CDI) Incidence	2024/2025	*3.3*	*1.9*	●	↓
2	In-Hospital Methicillin-Resistant *Staphylococcus aureus* (MRSA) Incidence	2024/2025	*3.8*	*1.8*	●	↓
3	Hand Hygiene Compliance	2024/2025	*80%*	*82.3%*	●	↑
4	In-Hospital Sepsis Rate	Apr 1, 2024 - Jan 30, 2025	*1.5*	*5.0*	◆	↓
5	In-Hospital Acquired Delirium	Apr 1, 2024 - Jan 30, 2025	*4.2*	*9.3*	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1, 2024 - Jan 30, 2025	*4.9*	*14.3*	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1, 2024 - Jan 30, 2025	*7.8*	*42.6*	◆	↓
8	Hospital Standardized Mortality Ratio	Apr 1 - Sep 30, 2024	*93*	*77*	●	↓
	CAPACITY FOR CARE ACROSS ALL SECTORS					
9	Emergency Patients Admitted to Hospital Within 10 Hours	2024/2025	*65.0%*	*4.5%*	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	2024/2025	*6.0*	*14.6*	◆	↓
11	Overall Readmission Rates to Hospitals within 30 Days	Apr 1 - Jun 30, 2024	*10.0*	*10.4*	△	↓
12	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2024	*0.95*	*1.18*	◆	↓
13	Long Stay Patients	2024/2025	*N/A*	*51.7*		↓
14	Alternate Level of Care (ALC) Days	Apr 1, 2024 - Jan 30, 2025	*12.9%*	*26.8%*	◆	↓
15	Non-emergency Surgeries Completed Within 26 Weeks	2024/2025	*95%*	*97.4%*	●	↑
16	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	2024/2025	*22.8%*	*22.8%*	●	↓
	STAFF					
17	Nursing and Allied Professional Sick Time	2024/2025	*5.8%*	*6.2%*	△	↓
18	Nursing and Allied Professional Overtime	2024/2025	*3.9%*	*13.5%*	◆	↓
19	Lost Time Claims Rate	Apr 1 - Dec 31, 2024	*5.3*	*7.6*	◆	↓
	BUDGET ACCOUNTABILITY					
20	Budget Performance Ratio	2024/2025	*1.000*	*1.177*	◆	↓

Tricities Community

1	Worsened Pressure Ulcer in Long Term Care Community	Apr 1 - Dec 31, 2024	*1.6%*	*2.3%*	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2023/2024	*213.7*	*221.1*	△	↓
3	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2024	*13.3%*	*10.3%*	●	↓
4	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2024	*3,448*	*2,032*	●	↓
5	Low Acuity Emergency Visits by Community	2024/2025	*100.0*	*66.7*	●	↓
6	Home Health Services Provided Within Benchmark Time	2024/2025	*50%*	*36.7%*	◆	↑
7	Wait Time for Home Health Assessment (RAI-HC)	2024/2025	*30.0*	*5.1*	●	↓
8	Admissions to Long Term Care within 30 Days	2024/2025	*75%*	*49.8%*	◆	↑
9	Emergency Visits by Home Health Clients	2024/2025	*75.8*	*84.6*	◆	↓
10	Emergency Visits by Long Term Care Residents	2024/2025	*30.0*	*40.2*	◆	↓

KPI Count By Status		
Meeting Target	●	10
Within 10% of Target	△	3
Not Meeting Target	◆	16

Notes

All measures reported on YTD (Year-to-Date) basis