

Our Health Care Report Card

Ridge Meadows Hospital

Fiscal Period: FP13, 2024/25 - Ending Mar 31, 2025

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	2024/2025	3.3	2.1	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	2024/2025	3.8	2.7	●	↓
3	Hand Hygiene Compliance	2024/2025	80%	86.1%	●	↑
4	In-Hospital Sepsis Rate	Apr 1, 2024 - Jan 30, 2025	1.5	5.4	◆	↓
5	In-Hospital Acquired Delirium	Apr 1, 2024 - Jan 30, 2025	4.2	12.3	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1, 2024 - Jan 30, 2025	4.9	15.4	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1, 2024 - Jan 30, 2025	7.8	30.4	◆	↓
8	Hospital Standardized Mortality Ratio	Apr 1 - Sep 30, 2024	93	100	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	2024/2025	65.0%	19.7%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	2024/2025	9.0	11.8	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2024	0.95	1.09	◆	↓
12	Overall Readmission Rates to Hospitals within 30 Days	Apr 1 - Jun 30, 2024	10.0	10.7	▲	↓
13	Long Stay Patients	2024/2025	N/A	52.5		↓
14	Alternate Level of Care (ALC) Days	Apr 1, 2024 - Jan 30, 2025	12.9%	13.8%	▲	↓
15	Non-emergency Surgeries Completed Within 26 Weeks	2024/2025	95%	95.7%	●	↑
16	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	2024/2025	22.8%	10.9%	●	↓
STAFF						
17	Nursing and Allied Professional Sick Time	2024/2025	5.8%	6.2%	▲	↓
18	Nursing and Allied Professional Overtime	2024/2025	3.9%	13.9%	◆	↓
19	Lost Time Claims Rate	Apr 1 - Dec 31, 2024	5.3	8.1	◆	↓
BUDGET ACCOUNTABILITY						
20	Budget Performance Ratio	2024/2025	1.000	1.123	◆	↓

Maple Ridge Community

1	Worsened Pressure Ulcer in Long Term Care Community	Apr 1 - Dec 31, 2024	1.6%	2.4%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2023/2024	213.7	248.2	◆	↓
3	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2024	13.3%	13.3%	●	↓
4	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2024	3,448	2,247	●	↓
5	Low Acuity Emergency Visits by Community	2024/2025	100.0	112.4	◆	↓
6	Home Health Services Provided Within Benchmark Time	2024/2025	50%	62.0%	●	↑
7	Wait Time for Home Health Assessment (RAI-HC)	2024/2025	30.0	21.3	●	↓
8	Admissions to Long Term Care within 30 Days	2024/2025	75%	55.0%	◆	↑
9	Emergency Visits by Home Health Clients	2024/2025	75.8	96.4	◆	↓
10	Emergency Visits by Long Term Care Residents	2024/2025	30.0	45.6	◆	↓

KPI Count By Status

Meeting Target	●	9
Within 10% of Target	▲	4
Not Meeting Target	◆	16

Notes

All measures reported on YTD (Year-to-Date) basis