Our Health Care Report Card

Chilliwack General Hospital

Fiscal Period: FP07, 2024/25 - Ending Oct 10, 2024

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					
1	In-Hospital *Clostridioides Difficile* Infection (CDI) Incidence	Apr 1 - Oct 10, 2024	*3.3*	*1.4*	●	↓
2	In-Hospital Methicillin-Resistant *Staphylococcus aureus* (MRSA) Incidence	Apr 1 - Oct 10, 2024	*3.8*	*4.6*	◆	↓
3	Hand Hygiene Compliance	Apr 1 - Oct 10, 2024	*80%*	*81.0%*	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - Jun 20, 2024	*2.9*	*0.8*	●	↓
5	In-Hospital Acquired Delirium	Apr 1 - Jun 20, 2024	*6.9*	*10.4*	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Jun 20, 2024	*6.8*	*7.9*	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Jun 20, 2024	*10.0*	*25.8*	◆	↓
8	Hospital Standardized Mortality Ratio	2023/2024	*93*	*96*	△	↓
	CAPACITY FOR CARE ACROSS ALL SECTORS					
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Oct 10, 2024	*65.0%*	*16.7%*	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Oct 10, 2024	*7.0*	*15.0*	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Dec 31, 2023	*0.95*	*0.94*	●	↓
12	Long Stay Patients	Apr 1 - Oct 10, 2024	*N/A*	*33.1*		↓
13	Alternate Level of Care (ALC) Days	Apr 1 - Jun 20, 2024	*12.9%*	*21.0%*	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Oct 10, 2024	*95%*	*83.8%*	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Oct 10, 2024	*22.8%*	*5.7%*	●	↓
	STAFF					
16	Nursing and Allied Professional Sick Time	Apr 1 - Oct 10, 2024	*5.8%*	*5.82%*	△	↓
17	Nursing and Allied Professional Overtime	Apr 1 - Oct 10, 2024	*3.9%*	*12.5%*	◆	↓
18	Lost Time Claims Rate	Apr 1 - Jun 30, 2024	*5.3*	*7.3*	◆	↓
	BUDGET ACCOUNTABILITY					
19	Budget Performance Ratio	Apr 1 - Oct 10, 2024	*1.000*	*1.113*	◆	↓

Chilliwack Community

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
1	Worsened Pressure Ulcer in Long Term Care Community	2023/2024	*1.6%*	*2.7%*	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2023/2024	*213.7*	*259.3*	◆	↓
3	Hospital Readmission Rates Overall	Apr 1 - Dec 31, 2023	*10.0%*	*11.7%*	◆	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Dec 31, 2023	*13.3%*	*19.6%*	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Dec 31, 2023	*3,448*	*2,704*	●	↓
6	Low Acuity Emergency Visits by Community	Apr 1 - Oct 10, 2024	*100.0*	*147.9*	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr 1 - Oct 10, 2024	*50%*	*59.6%*	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Oct 10, 2024	*30.0*	*12.7*	●	↓
9	Admissions to Long Term Care within 30 Days	Apr 1 - Oct 10, 2024	*75%*	*61.2%*	◆	↑
10	Emergency Visits by Home Health Clients	Sep2023-Sep2024	*75.8*	*102.4*	◆	↓
11	Emergency Visits by Long Term Care Residents	Sep2023-Sep2024	*30.0*	*27.4*	●	↓

KPI Count By Status

Meeting Target	●	9
Within 10% of Target	△	2
Not Meeting Target	◆	18

Notes

All measures reported on YTD (Year-to-Date) basis