

Our Health Care Report Card

Fraser Canyon Hospital

Fiscal Period: FP11, 201718- Ending Jan 25, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr2017-Jan2018	4.5	3.9	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr2017-Jan2018	7.0	7.9	◆	↓
3	Hand Hygiene Compliance	Apr2017-Jan2018	80%	96.6%	●	↑
4	In-Hospital Sepsis Rate	Apr-Sep 2017	1.9	0.0	●	↓
5	Medication Reconciliation at Hospital Admission	Apr-Sep 2017	75%	93.0%	●	↑
6	In-Hospital Acquired Pneumonia Rate (Age 55+)	Apr-Sep 2017	10.6	5.2	●	↓
7	In-Hospital Acquired Urinary Tract Infection Rate (Age 55+)	Apr-Sep 2017	2.1	0.0	●	↓
8	Hospital Standardized Mortality Ratio	Apr-Jun 2017	91	133	◆	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Time Spent in Emergency by Admitted Patients	Apr2017-Jan2018	35.5	20.8	●	↓
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr2017-Jan2018	2.0	0.2	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2017	0.95	0.820	●	↓
12	Long Stay Patients	Apr2017-Jan2018	N/A	0.6		↓
13	Alternate Level of Care Days	Apr-Sep 2017	10.0%	9.1%	●	↓
STAFF						
14	Sick Time Rate	Apr2017-Jan2018	5.0%	4.56%	●	↓
15	Overtime Rate	Apr2017-Jan2018	3.0%	3.33%	◆	↓
16	WorkSafeBC (WSBC) Claims Rate	Apr-Jun 2017	7.0	0.0	●	↓
BUDGET ACCOUNTABILITY						
17	Budget Performance Ratio	Apr2017-Jan2018	1.000	1.006	▲	↓

Agassiz-Harrison Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Aug 2017	2.0%	0.7%	●	↓
2	Readmission Rates Utilization (Emergent/Urgent), All Causes	2016/2017	10.0%	12.1%	◆	↓
3	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Sep 2017	12.4%	4.8%	●	↓
4	Low Acuity Emergency Visits by Community	Apr2017-Jan2018	105.6	216.9	◆	↓
5	Home Health Services Provided Within Benchmark Time	Apr2017-Jan2018	37%	45.9%	●	↑
6	Wait Time for Home Health Assessment	Apr2017-Jan2018	38.2	38.2	●	↓
7	Admissions to Residential Care within 30 Days	Apr2017-Jan2018	63%	64.7%	●	↑
8	Emergency Visits by Home Health Clients	Dec2016-Nov2017	75.8	94.95	◆	↓
9	Emergency Visits by Residential Care Clients	Dec2016-Nov2017	33.0	16.52	●	↓

Hope Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Aug 2017	2.0%	4.1%	◆	↓
2	Readmission Rates Utilization (Emergent/Urgent), All Causes	2016/2017	10.0%	11.3%	◆	↓
3	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Sep 2017	12.4%	11.1%	●	↓
4	Low Acuity Emergency Visits by Community	Apr2017-Jan2018	105.6	512.1	◆	↓
5	Home Health Services Provided Within Benchmark Time	Apr2017-Jan2018	37%	42.6%	●	↑
6	Wait Time for Home Health Assessment	Apr2017-Jan2018	38.2	32.1	●	↓
7	Admissions to Residential Care within 30 Days	Apr2017-Jan2018	63%	100.0%	●	↑
8	Emergency Visits by Home Health Clients	Dec2016-Nov2017	75.8	138.50	◆	↓
9	Emergency Visits by Residential Care Clients	Dec2016-Nov2017	33.0	41.46	◆	↓

Notes

All measures reported on YTD (Year-to-Date) basis

KPI Count By Status

Meeting Target	●	22
Within 10% of Target	▲	1
Not Meeting Target	◆	11