

## Our Health Care Report Card

### Burnaby Hospital

Fiscal Period: FP01, 201819- Ending May 03, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr,2018	4.5	2.4	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr,2018	7.0	9.1	◆	↓
3	Hand Hygiene Compliance	Apr,2018	80%	93.9%	●	↑
4	In-Hospital Sepsis Rate	Apr-Dec 2017	3.3	3.1	●	↓
5	<b>In-Hospital Acquired Delirium</b>	<b>Apr-Dec 2017</b>	<b>6.9</b>	<b>11.2</b>	◆	↓
6	<b>In-Hospital Acquired Non-Aspiration Pneumonia</b>	<b>Apr-Dec 2017</b>	<b>6.8</b>	<b>8.6</b>	◆	↓
7	<b>In-Hospital Acquired Urinary Tract Infection</b>	<b>Apr-Dec 2017</b>	<b>10.0</b>	<b>18.5</b>	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Sep 2017	91	90	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	<b>Emergency Patients Admitted to Hospital Within 10 Hours</b>	<b>Apr,2018</b>	<b>44.0%</b>	<b>58.0%</b>	●	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr,2018	13.4	7.4	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2017	0.95	1.020	▲	↓
12	Long Stay Patients	Apr,2018	N/A	27.4		↓
13	Alternate Level of Care Days	Apr-Dec 2017	10.0%	13.6%	◆	↓
14	<b>Non-emergency Surgeries Completed Within 26 Weeks</b>	<b>Apr,2018</b>	<b>95%</b>	<b>91.5%</b>	▲	↑
15	<b>Non-Emergency Surgeries Waiting Longer Than 26 Weeks</b>	<b>Apr,2018</b>	<b>23%</b>	<b>12.4%</b>	●	↓
<b>STAFF</b>						
16	Sick Time Rate	Apr,2018	5.0%	4.53%	●	↓
17	Overtime Rate	Apr,2018	2.8%	2.01%	●	↓
18	<b>Lost Time Claims Rate</b>	<b>Oct-Dec 2017</b>	<b>5.4</b>	<b>5.2</b>	●	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr,2018	1.000	1.028	▲	↓

### Burnaby Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Nov 2017	2.0%	1.4%	●	↓
2	Age-Standardized Hospitalization Rates for FH Residents (Age 70+)	2016/2017	258.3	237.2	●	↓
3	Readmission Rates Utilization (Emergent/Urgent), All Causes	Apr-Sep 2017	10.0%	10.1%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2017	12.0%	12.9%	▲	↓
5	Ambulatory Care Sensitive Conditions Hospital Admissions Rate (Age 75+)	Apr-Dec 2017	3,411	2,891	●	↓
6	Low Acuity Emergency Visits by Community	Apr,2018	102.7	78.4	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr,2018	50%	62.4%	●	↑
8	Wait Time for Home Health Assessment	Apr,2018	38.2	35.7	●	↓
9	Admissions to Residential Care within 30 Days	Apr,2018	75%	94.0%	●	↑
10	Emergency Visits by Home Health Clients	2017/2018	75.8	86.43	◆	↓
11	<b>Emergency Visits by Residential Care Clients</b>	2017/2018	33.0	67.52	◆	↓

**x** New or Modified KPI

KPI Count By Status		
Meeting Target	●	17
Within 10% of Target	▲	5
Not Meeting Target	◆	7

**Notes** All measures reported on YTD (Year-to-Date) basis