

Our Health Care Report Card

Eagle Ridge Hospital

Fiscal Period: FP01, 201819- Ending May 03, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr,2018	4.5	6.7	◆	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr,2018	7.0	3.3	●	↓
3	Hand Hygiene Compliance	Apr,2018	80%	84.9%	●	↑
4	In-Hospital Sepsis Rate	Apr-Dec 2017	2.7	0.0	●	↓
5	In-Hospital Acquired Delirium	Apr-Dec 2017	4.2	4.1	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Dec 2017	4.9	5.5	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Dec 2017	7.8	21.8	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Sep 2017	91	60	●	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr,2018	44.0%	25.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr,2018	7.0	4.9	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2017	0.95	1.173	◆	↓
12	Long Stay Patients	Apr,2018	N/A	57.8		↓
13	Alternate Level of Care Days	Apr-Dec 2017	10.0%	17.5%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr,2018	95%	83.1%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr,2018	23%	14.9%	●	↓
STAFF						
16	Sick Time Rate	Apr,2018	5.0%	4.50%	●	↓
17	Overtime Rate	Apr,2018	2.8%	4.30%	◆	↓
18	Lost Time Claims Rate	Oct-Dec 2017	5.4	4.4	●	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr,2018	1.000	1.044	▲	↓

Tricities Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Nov 2017	2.0%	1.2%	●	↓
2	Age-Standardized Hospitalization Rates for FH Residents (Age 70+)	2016/2017	258.3	282.6	▲	↓
3	Readmission Rates Utilization (Emergent/Urgent), All Causes	Apr-Sep 2017	10.0%	9.5%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2017	12.0%	10.2%	●	↓
5	Ambulatory Care Sensitive Conditions Hospital Admissions Rate (Age 75+)	Apr-Dec 2017	3,411	3,068	●	↓
6	Low Acuity Emergency Visits by Community	Apr,2018	102.7	82.7	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr,2018	50%	46.5%	▲	↑
8	Wait Time for Home Health Assessment	Apr,2018	38.2	48.7	◆	↓
9	Admissions to Residential Care within 30 Days	Apr,2018	75%	76.5%	●	↑
10	Emergency Visits by Home Health Clients	2017/2018	75.8	90.48	◆	↓
11	Emergency Visits by Residential Care Clients	2017/2018	33.0	44.43	◆	↓

KPI Count By Status

x New or Modified KPI	Meeting Target	●	15
	Within 10% of Target	▲	3
	Not Meeting Target	◆	11

Notes All measures reported on YTD (Year-to-Date) basis