

## Our Health Care Report Card

### Mission Memorial Hospital

Fiscal Period: FP01, 201819- Ending May 03, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr,2018	4.5	5.6	◆	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr,2018	7.0	5.6	●	↓
3	Hand Hygiene Compliance	Apr,2018	80%	96.9%	●	↑
4	In-Hospital Sepsis Rate	Apr-Dec 2017	1.7	2.0	◆	↓
5	<b>In-Hospital Acquired Delirium</b>	<b>Apr-Dec 2017</b>	<b>1.8</b>	<b>0.0</b>	●	↓
6	<b>In-Hospital Acquired Non-Aspiration Pneumonia</b>	<b>Apr-Dec 2017</b>	<b>3.6</b>	<b>7.6</b>	◆	↓
7	<b>In-Hospital Acquired Urinary Tract Infection</b>	<b>Apr-Dec 2017</b>	<b>5.7</b>	<b>3.8</b>	●	↓
8	Hospital Standardized Mortality Ratio	Apr-Sep 2017	91	65	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	<b>Emergency Patients Admitted to Hospital Within 10 Hours</b>	<b>Apr,2018</b>	<b>44%</b>	<b>51%</b>	●	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr,2018	3.0	1.1	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2017	0.95	1.051	◆	↓
12	Long Stay Patients	Apr,2018	N/A	7.7		↓
13	Alternate Level of Care Days	Apr-Dec 2017	10.0%	47.0%	◆	↓
<b>STAFF</b>						
14	Sick Time Rate	Apr,2018	5.0%	3.60%	●	↓
15	Overtime Rate	<b>Apr,2018</b>	<b>2.8%</b>	<b>2.95%</b>	▲	↓
16	<b>Lost Time Claims Rate</b>	Oct-Dec 2017	5.4	7.4	◆	↓
<b>BUDGET ACCOUNTABILITY</b>						
17	Budget Performance Ratio	Apr,2018	1.000	1.006	▲	↓

### Mission Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Nov 2017	2.0%	2.0%	●	↓
2	Age-Standardized Hospitalization Rates for FH Residents (Age 70+)	2016/2017	258.3	359.4	◆	↓
3	Readmission Rates Utilization (Emergent/Urgent), All Causes	Apr-Sep 2017	10.0%	10.8%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2017	12.0%	14.3%	◆	↓
5	Ambulatory Care Sensitive Conditions Hospital Admissions Rate (Age 75+)	Apr-Dec 2017	3,411	5,343	◆	↓
6	Low Acuity Emergency Visits by Community	Apr,2018	102.7	189.3	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr,2018	50%	58.2%	●	↑
8	Wait Time for Home Health Assessment	Apr,2018	38.2	12.2	●	↓
9	Admissions to Residential Care within 30 Days	Apr,2018	75%	33.3%	◆	↑
10	Emergency Visits by Home Health Clients	2017/2018	75.8	128.53	◆	↓
11	Emergency Visits by Residential Care Clients	2017/2018	33.0	33.69	▲	↓

		KPI Count By Status	
<b>x</b>	<b>New or Modified KPI</b>	Meeting Target	11
		Within 10% of Target	4
		Not Meeting Target	12

**Notes** All measures reported on YTD (Year-to-Date) basis