

## Our Health Care Report Card

### Eagle Ridge Hospital

Fiscal Period: FP04, 201819- Ending Jul 26, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr-Jul 2018	4.5	2.0	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr-Jul 2018	7.0	4.0	●	↓
3	Hand Hygiene Compliance	Jul,2018	80%	73.6%	▲	↑
4	In-Hospital Sepsis Rate	Apr,2018	1.5	2.7	◆	↓
5	In-Hospital Acquired Delirium	Apr,2018	4.2	7.6	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr,2018	4.9	0.0	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr,2018	7.8	13.0	◆	↓
8	Hospital Standardized Mortality Ratio	2017/2018	91	66.5	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2018	44.0%	55.3%	●	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2018	7.0	3.2	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2017/2018	0.95	1.180	◆	↓
12	Long Stay Patients	Apr-Jul 2018	N/A	50.5		↓
13	Alternate Level of Care Days	Apr,2018	10.0%	21.6%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Jul 2018	95%	86.8%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Jul 2018	22.8%	17.3%	●	↓
<b>STAFF</b>						
16	Sick Time Rate	Apr-Jul 2018	5.0%	4.96%	●	↓
17	Overtime Rate	Apr-Jul 2018	2.8%	4.06%	◆	↓
18	Lost Time Claims Rate	Jan-Mar 2018	5.4	7.8	◆	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr-Jul 2018	1.000	1.031	▲	↓

### Tricities Community

1	Worsened Pressure Ulcer in Residential Care Facilities	2017/2018	2.0%	1.1%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2016/2017	258.3	282.6	▲	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2017	10.0%	9.9%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2017	12.0%	10.2%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2017/2018	3,411	3,164	●	↓
6	Low Acuity Emergency Visits by Community	Apr-Jul 2018	102.7	83.6	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2018	50%	45.7%	▲	↑
8	Wait Time for Home Health Assessment	Apr-Jul 2018	38.2	57.8	◆	↓
9	Admissions to Residential Care within 30 Days	Apr-Jul 2018	75%	75.0%	●	↑
10	Emergency Visits by Home Health Clients	Jul2017-Jun2018	75.8	90.06	◆	↓
11	Emergency Visits by Residential Care Clients	Jul2017-Jun2018	30.0	47.78	◆	↓

#### KPI Count By Status

Meeting Target	●	14
Within 10% of Target	▲	5
Not Meeting Target	◆	10

#### Notes

All measures reported on YTD (Year-to-Date) basis