

Our Health Care Report Card

Langley Memorial Hospital

Fiscal Period: FP04, 201819- Ending Jul 26, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr-Jul 2018	4.5	4.4	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr-Jul 2018	7.0	5.0	●	↓
3	Hand Hygiene Compliance	Jul,2018	80%	77.9%	▲	↑
4	In-Hospital Sepsis Rate	Apr,2018	2.9	0.0	●	↓
5	In-Hospital Acquired Delirium	Apr,2018	6.9	4.0	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr,2018	6.8	8.6	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr,2018	10.0	15.8	◆	↓
8	Hospital Standardized Mortality Ratio	2017/2018	91	88.4	●	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2018	44.0%	22.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2018	9.4	15.9	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2017/2018	0.95	1.015	▲	↓
12	Long Stay Patients	Apr-Jul 2018	N/A	26.4		↓
13	Alternate Level of Care Days	Apr,2018	10.0%	17.0%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Jul 2018	95%	88.5%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Jul 2018	22.8%	11.0%	●	↓
STAFF						
16	Sick Time Rate	Apr-Jul 2018	5.0%	5.53%	◆	↓
17	Overtime Rate	Apr-Jul 2018	2.8%	3.60%	◆	↓
18	Lost Time Claims Rate	Jan-Mar 2018	5.4	6.7	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Jul 2018	1.000	1.038	▲	↓

Langley Community

1	Worsened Pressure Ulcer in Residential Care Facilities	2017/2018	2.0%	2.6%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2016/2017	258.3	265.8	▲	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2017	10.0%	9.8%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2017	12.0%	10.5%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2017/2018	3,411	3,525	▲	↓
6	Low Acuity Emergency Visits by Community	Apr-Jul 2018	102.7	85.7	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2018	50%	52.0%	●	↑
8	Wait Time for Home Health Assessment	Apr-Jul 2018	38.2	36.7	●	↓
9	Admissions to Residential Care within 30 Days	Apr-Jul 2018	75%	67.5%	▲	↑
10	Emergency Visits by Home Health Clients	Jul2017-Jun2018	75.8	85.11	◆	↓
11	Emergency Visits by Residential Care Clients	Jul2017-Jun2018	30.0	45.47	◆	↓

KPI Count By Status

Meeting Target	●	11
Within 10% of Target	▲	7
Not Meeting Target	◆	11

Notes

All measures reported on YTD (Year-to-Date) basis