

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP04, 201819- Ending Jul 26, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr-Jul 2018	4.5	3.0	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr-Jul 2018	7.0	7.2	▲	↓
3	Hand Hygiene Compliance	Jul,2018	80%	70.8%	◆	↑
4	In-Hospital Sepsis Rate	Apr,2018	3.8	5.5	◆	↓
5	In-Hospital Acquired Delirium	Apr,2018	7.3	12.1	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr,2018	7.3	6.3	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr,2018	10.0	8.8	●	↓
8	Hospital Standardized Mortality Ratio	2017/2018	91	91.8	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2018	44.0%	31.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2018	50.8	68.2	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2017/2018	0.95	1.001	▲	↓
12	Long Stay Patients	Apr-Jul 2018	N/A	108.4		↓
13	Alternate Level of Care Days	Apr,2018	10.0%	11.3%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Jul 2018	95%	80.4%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Jul 2018	22.8%	34.3%	◆	↓
STAFF						
16	Sick Time Rate	Apr-Jul 2018	5.0%	5.13%	▲	↓
17	Overtime Rate	Apr-Jul 2018	2.8%	5.18%	◆	↓
18	Lost Time Claims Rate	Jan-Mar 2018	5.4	7.7	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Jul 2018	1.000	1.026	▲	↓

Surrey Community

1	Worsened Pressure Ulcer in Residential Care Facilities	2017/2018	2.0%	1.3%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2016/2017	258.3	265.1	▲	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2017	10.0%	10.8%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2017	12.0%	12.8%	▲	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2017/2018	3,411	3,668	▲	↓
6	Low Acuity Emergency Visits by Community	Apr-Jul 2018	102.7	111.0	▲	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2018	50%	41.8%	◆	↑
8	Wait Time for Home Health Assessment	Apr-Jul 2018	38.2	34.2	●	↓
9	Admissions to Residential Care within 30 Days	Apr-Jul 2018	75%	82.1%	●	↑
10	Emergency Visits by Home Health Clients	Jul2017-Jun2018	75.8	91.61	◆	↓
11	Emergency Visits by Residential Care Clients	Jul2017-Jun2018	30.0	56.65	◆	↓

KPI Count By Status

Meeting Target	●	6
Within 10% of Target	▲	10
Not Meeting Target	◆	13

Notes

All measures reported on YTD (Year-to-Date) basis