

## Our Health Care Report Card

### Peace Arch Hospital

Fiscal Period: FP07, 201819- Ending Oct 18, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr-Oct 2018	4.5	0.6	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr-Oct 2018	7.0	7.01	▲	↓
3	Hand Hygiene Compliance	Jul-Oct 2018	80%	81.1%	●	↑
4	In-Hospital Sepsis Rate	Apr-Jul 2018	2.9	0.6	●	↓
5	In-Hospital Acquired Delirium	Apr-Jul 2018	6.9	4.2	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jul 2018	6.8	4.5	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Jul 2018	10.0	23.3	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Jun 2018	87	64.5	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Oct 2018	44.0%	36.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Oct 2018	9.1	8.4	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Jun 2018	0.95	0.930	●	↓
12	Long Stay Patients	Apr-Oct 2018	N/A	30.8		↓
13	Alternate Level of Care Days	Apr-Jul 2018	10.0%	25.6%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Oct 2018	95%	75.3%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Oct 2018	22.8%	29.0%	◆	↓
<b>STAFF</b>						
16	Sick Time Rate	Apr-Oct 2018	5.0%	5.03%	▲	↓
17	Overtime Rate	Apr-Oct 2018	2.8%	3.35%	◆	↓
18	Lost Time Claims Rate	Apr-Jun 2018	5.4	2.5	●	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr-Oct 2018	1.000	1.019	▲	↓

### South Surrey/White Rock Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Jun 2018	2.0%	1.03%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	229.4	●	↓
3	Hospital Readmission Rates Overall	2017/2018	10.0%	10.7%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2017/2018	12.0%	15.7%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Jun 2018	3,411	2,402	●	↓
6	Low Acuity Emergency Visits by Community	Apr-Oct 2018	102.7	107.0	▲	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Oct 2018	50%	38.0%	◆	↑
8	Wait Time for Home Health Assessment	Apr-Oct 2018	38.2	40.4	▲	↓
9	Admissions to Residential Care within 30 Days	Apr-Oct 2018	75%	83.0%	●	↑
10	Emergency Visits by Home Health Clients	Sep2017-Sep2018	75.8	90.91	◆	↓
11	Emergency Visits by Residential Care Clients	Sep2017-Sep2018	30.0	37.33	◆	↓

#### KPI Count By Status

Meeting Target	●	13
Within 10% of Target	▲	6
Not Meeting Target	◆	10

#### Notes

All measures reported on YTD (Year-to-Date) basis