

## Our Health Care Report Card

### Ridge Meadows Hospital

Fiscal Period: FP07, 201819- Ending Oct 18, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr-Oct 2018	4.5	4.6	▲	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr-Oct 2018	7.0	6.0	●	↓
3	Hand Hygiene Compliance	Jul-Oct 2018	80%	82.6%	●	↑
4	In-Hospital Sepsis Rate	Apr-Jul 2018	1.5	1.53	▲	↓
5	In-Hospital Acquired Delirium	Apr-Jul 2018	4.2	3.8	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jul 2018	4.9	8.9	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Jul 2018	7.8	17.8	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Jun 2018	87	117.2	◆	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Oct 2018	44.0%	23.5%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Oct 2018	10.7	11.6	▲	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Jun 2018	0.95	1.083	◆	↓
12	Long Stay Patients	Apr-Oct 2018	N/A	36.4		↓
13	Alternate Level of Care Days	Apr-Jul 2018	10.0%	15.7%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Oct 2018	95%	72.3%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Oct 2018	22.8%	25.2%	◆	↓
<b>STAFF</b>						
16	Sick Time Rate	Apr-Oct 2018	5.0%	4.96%	●	↓
17	Overtime Rate	Apr-Oct 2018	2.8%	4.19%	◆	↓
18	Lost Time Claims Rate	Apr-Jun 2018	5.4	10.3	◆	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr-Oct 2018	1.000	1.037	▲	↓

### Maple Ridge Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Jun 2018	2.0%	1.47%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	302.5	◆	↓
3	Hospital Readmission Rates Overall	2017/2018	10.0%	10.8%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2017/2018	12.0%	10.3%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Jun 2018	3,411	3,841	◆	↓
6	Low Acuity Emergency Visits by Community	Apr-Oct 2018	102.7	159.1	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Oct 2018	50%	51.2%	●	↑
8	Wait Time for Home Health Assessment	Apr-Oct 2018	38.2	44.3	◆	↓
9	Admissions to Residential Care within 30 Days	Apr-Oct 2018	75%	61.2%	◆	↑
10	Emergency Visits by Home Health Clients	Sep2017-Sep2018	75.8	102.99	◆	↓
11	Emergency Visits by Residential Care Clients	Sep2017-Sep2018	30.0	67.98	◆	↓

#### KPI Count By Status

Meeting Target	●	7
Within 10% of Target	▲	5
Not Meeting Target	◆	17

#### Notes

All measures reported on YTD (Year-to-Date) basis