

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP07, 201819- Ending Oct 18, 2018

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr-Oct 2018	4.5	3.7	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr-Oct 2018	7.0	6.7	●	↓
3	Hand Hygiene Compliance	Jul-Oct 2018	80%	75.9%	▲	↑
4	In-Hospital Sepsis Rate	Apr-Jul 2018	3.8	4.8	◆	↓
5	In-Hospital Acquired Delirium	Apr-Jul 2018	7.3	10.5	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jul 2018	7.3	7.4	▲	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Jul 2018	10.0	8.0	●	↓
8	Hospital Standardized Mortality Ratio	Apr-Jun 2018	87	93.5	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Oct 2018	44.0%	31.8%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Oct 2018	50.8	69.2	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Jun 2018	0.95	1.021	▲	↓
12	Long Stay Patients	Apr-Oct 2018	N/A	109.5		↓
13	Alternate Level of Care Days	Apr-Jul 2018	10.0%	10.3%	▲	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Oct 2018	95%	82.0%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Oct 2018	22.8%	36.5%	◆	↓
STAFF						
16	Sick Time Rate	Apr-Oct 2018	5.0%	5.12%	▲	↓
17	Overtime Rate	Apr-Oct 2018	2.8%	5.36%	◆	↓
18	Lost Time Claims Rate	Apr-Jun 2018	5.4	6.6	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Oct 2018	1.000	1.022	▲	↓

Surrey Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Jun 2018	2.0%	1.80%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	259.0	▲	↓
3	Hospital Readmission Rates Overall	2017/2018	10.0%	10.8%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2017/2018	12.0%	13.0%	▲	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Jun 2018	3,411	3,853	◆	↓
6	Low Acuity Emergency Visits by Community	Apr-Oct 2018	102.7	109.6	▲	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Oct 2018	50%	41.1%	◆	↑
8	Wait Time for Home Health Assessment	Apr-Oct 2018	38.2	35.9	●	↓
9	Admissions to Residential Care within 30 Days	Apr-Oct 2018	75%	80.9%	●	↑
10	Emergency Visits by Home Health Clients	Sep2017-Sep2018	75.8	93.36	◆	↓
11	Emergency Visits by Residential Care Clients	Sep2017-Sep2018	30.0	56.21	◆	↓

KPI Count By Status

Meeting Target	●	6
Within 10% of Target	▲	11
Not Meeting Target	◆	12

Notes

All measures reported on YTD (Year-to-Date) basis