

Our Health Care Report Card

Mission Memorial Hospital

Fiscal Period: FP11, 201819- Ending Feb 07, 2019

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence	Apr2018-Jan2019	4.5	3.6	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence	Apr2018-Jan2019	7.0	4.7	●	↓
3	Hand Hygiene Compliance	Jul2018-Jan2019	80%	80.1%	●	↑
4	In-Hospital Sepsis Rate	Apr-Nov 2018	1.1	1.3	◆	↓
5	In-Hospital Acquired Delirium	Apr-Nov 2018	1.8	2.2	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Nov 2018	3.6	8.8	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Nov 2018	5.7	11.3	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Jun 2018	87	48.6	●	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr2018-Jan2019	44.0%	45.7%	●	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr2018-Jan2019	3.0	1.2	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2018	0.95	1.078	◆	↓
12	Long Stay Patients	Apr2018-Jan2019	N/A	8.6		↓
13	Alternate Level of Care Days (ALC)	Apr-Nov 2018	10.0%	46.4%	◆	↓
STAFF						
14	Sick Time Rate	Apr2018-Jan2019	5.0%	4.92%	●	↓
15	Overtime Rate	Apr2018-Jan2019	2.8%	3.49%	◆	↓
16	Lost Time Claims Rate	Jul-Sep 2018	5.4	11.9	◆	↓
BUDGET ACCOUNTABILITY						
17	Budget Performance Ratio	Apr2018-Jan2019	1.000	1.016	▲	↓

Mission Community

1	Worsened Pressure Ulcer in Residential Care Facilities	Apr-Sep 2018	2.0%	0.89%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	345.3	◆	↓
3	Hospital Readmission Rates Overall	2017/2018	10.0%	11.2%	◆	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Jun 2018	12.0%	18.5%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2018	3,411	5,032	◆	↓
6	Low Acuity Emergency Visits by Community	Apr2018-Jan2019	102.7	188.6	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr2018-Jan2019	50%	45.8%	▲	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr2018-Jan2019	38.2	26.4	●	↓
9	Admissions to Residential Care within 30 Days	Apr2018-Jan2019	75%	44.1%	◆	↑
10	Emergency Visits by Home Health Clients	Dec2017-Nov2018	75.8	115.38	◆	↓
11	Emergency Visits by Residential Care Clients	Dec2017-Nov2018	30.0	28.88	●	↓

KPI Count By Status

Meeting Target	●	10
Within 10% of Target	▲	2
Not Meeting Target	◆	15

Notes

All measures reported on YTD (Year-to-Date) basis