

Our Health Care Report Card

Royal Columbian Hospital

Fiscal Period: FP11, 201819- Ending Feb 07, 2019

| No | Measure Name | Time Frame | Target | Actual | Status | Preferred Direction |
|---|---|-----------------|--------|--------|--------|---------------------|
| QUALITY AND SAFETY | | | | | | |
| 1 | In-Hospital <i>Clostridium Difficile</i> Infection (CDI) Incidence | Apr2018-Jan2019 | 4.5 | 2.5 | ● | ↓ |
| 2 | In-Hospital Methicillin-Resistant <i>Staphylococcus Aureus</i> (MRSA) Incidence | Apr2018-Jan2019 | 7.0 | 3.8 | ● | ↓ |
| 3 | Hand Hygiene Compliance | Jul2018-Jan2019 | 80% | 79.1% | ▲ | ↑ |
| 4 | In-Hospital Sepsis Rate | Apr-Nov 2018 | 3.8 | 3.5 | ● | ↓ |
| 5 | In-Hospital Acquired Delirium | Apr-Nov 2018 | 7.3 | 18.9 | ◆ | ↓ |
| 6 | In-Hospital Acquired Non-Aspiration Pneumonia | Apr-Nov 2018 | 7.3 | 7.4 | ▲ | ↓ |
| 7 | In-Hospital Acquired Urinary Tract Infection | Apr-Nov 2018 | 10.0 | 12.1 | ◆ | ↓ |
| 8 | Hospital Standardized Mortality Ratio | Apr-Jun 2018 | 87 | 97.1 | ◆ | ↓ |
| CAPACITY FOR CARE ACROSS ALL SECTORS | | | | | | |
| 9 | Emergency Patients Admitted to Hospital Within 10 Hours | Apr2018-Jan2019 | 44.0% | 33.4% | ◆ | ↑ |
| 10 | Admitted Patients Waiting for Inpatient Bed Placement | Apr2018-Jan2019 | 16.5 | 22.5 | ◆ | ↓ |
| 11 | Patients Length of Stay Relative to Expected Length of Stay | Apr-Sep 2018 | 0.95 | 0.952 | ▲ | ↓ |
| 12 | Long Stay Patients | Apr2018-Jan2019 | N/A | 55.7 | | ↓ |
| 13 | Alternate Level of Care Days (ALC) | Apr-Nov 2018 | 10.0% | 6.0% | ● | ↓ |
| 14 | Non-emergency Surgeries Completed Within 26 Weeks | Apr2018-Jan2019 | 95% | 96.5% | ● | ↑ |
| 15 | Non-Emergency Surgeries Waiting Longer Than 26 Weeks | Apr2018-Jan2019 | 22.8% | 20.0% | ● | ↓ |
| STAFF | | | | | | |
| 16 | Sick Time Rate | Apr2018-Jan2019 | 5.0% | 5.16% | ▲ | ↓ |
| 17 | Overtime Rate | Apr2018-Jan2019 | 2.8% | 5.04% | ◆ | ↓ |
| 18 | Lost Time Claims Rate | Jul-Sep 2018 | 5.4 | 7.2 | ◆ | ↓ |
| BUDGET ACCOUNTABILITY | | | | | | |
| 19 | Budget Performance Ratio | Apr2018-Jan2019 | 1.000 | 1.029 | ▲ | ↓ |
| New Westminster Community | | | | | | |
| 1 | Worsened Pressure Ulcer in Residential Care Facilities | Apr-Sep 2018 | 2.0% | 1.43% | ● | ↓ |
| 2 | Hospitalization Rates for Residents (Age 70+) | 2017/2018 | 257.7 | 295.4 | ◆ | ↓ |
| 3 | Hospital Readmission Rates Overall | 2017/2018 | 10.0% | 11.3% | ◆ | ↓ |
| 4 | Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) | Apr-Jun 2018 | 12.0% | 11.2% | ● | ↓ |
| 5 | Patients with Chronic Conditions Admitted to Hospital (Age 75+) | Apr-Sep 2018 | 3,411 | 2,695 | ● | ↓ |
| 6 | Low Acuity Emergency Visits by Community | Apr2018-Jan2019 | 102.7 | 75.7 | ● | ↓ |
| 7 | Home Health Services Provided Within Benchmark Time | Apr2018-Jan2019 | 50% | 30.0% | ◆ | ↑ |
| 8 | Wait Time for Home Health Assessment (RAI-HC) | Apr2018-Jan2019 | 38.2 | 64.9 | ◆ | ↓ |
| 9 | Admissions to Residential Care within 30 Days | Apr2018-Jan2019 | 75% | 85.4% | ● | ↑ |
| 10 | Emergency Visits by Home Health Clients | Dec2017-Nov2018 | 75.8 | 89.34 | ◆ | ↓ |
| 11 | Emergency Visits by Residential Care Clients | Dec2017-Nov2018 | 30.0 | 34.79 | ◆ | ↓ |

KPI Count By Status

| | | |
|----------------------|---|----|
| Meeting Target | ● | 11 |
| Within 10% of Target | ▲ | 5 |
| Not Meeting Target | ◆ | 13 |

Notes

All measures reported on YTD (Year-to-Date) basis