

## Our Health Care Report Card

### Mission Memorial Hospital

Fiscal Period: FP04, 201920 - Ending Jul 25, 2019

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-Jul 2019	4.5	4.7	▲	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-Jul 2019	5.5	4.7	●	↓
3	Hand Hygiene Compliance	Apr-Jul 2019	80%	77.7%	▲	↑
4	In-Hospital Sepsis Rate	Apr-May 2019	1.1	0.0	●	↓
5	In-Hospital Acquired Delirium	Apr-May 2019	1.8	7.9	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-May 2019	3.6	0.0	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-May 2019	5.7	18.4	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Dec 2018	87	70.2	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2019	46.0%	29.7%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2019	3.0	2.0	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2018/2019	0.95	1.066	◆	↓
12	Long Stay Patients	Apr-Jul 2019	N/A	9.8		↓
13	Alternate Level of Care (ALC) Days	Apr-May 2019	12.9%	47.9%	◆	↓
<b>STAFF</b>						
14	Nursing and Allied Professional Sick Time	Apr-Jul 2019	5.8%	4.6%	●	↓
15	Nursing and Allied Professional Overtime	Apr-Jul 2019	3.9%	5.6%	◆	↓
16	Lost Time Claims Rate	2018/2019	5.3	7.4	◆	↓
<b>BUDGET ACCOUNTABILITY</b>						
17	Budget Performance Ratio	Apr-Jul 2019	1.000	1.035	▲	↓

### Mission Community

1	Worsened Pressure Ulcer in Residential Care Facilities	2018/2019	2.0%	1.35%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	345.3	◆	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2018	10.0%	11.5%	◆	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2018/2019	13.3%	16.2%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2018	3,448	4,837	◆	↓
6	Low Acuity Emergency Visits by Community	Apr-Jul 2019	102.7	186.5	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2019	50%	44.0%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Jul 2019	30.0	50.2	◆	↓
9	Admissions to Residential Care within 30 Days	Apr-Jul 2019	75%	60.0%	◆	↑
10	Emergency Visits by Home Health Clients	Jul2018-Jun2019	75.8	112.18	◆	↓
11	Emergency Visits by Residential Care Clients	Jul2018-Jun2019	30.0	32.26	▲	↓

#### KPI Count By Status

Meeting Target	●	7
Within 10% of Target	▲	4
Not Meeting Target	◆	16

#### Notes

All measures reported on YTD (Year-to-Date) basis