

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP04, 201920 - Ending Jul 25, 2019

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr-Jul 2019	4.5	3.4	●	↓
2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr-Jul 2019	5.5	6.0	▲	↓
3	Hand Hygiene Compliance	Apr-Jul 2019	80%	76.6%	▲	↑
4	In-Hospital Sepsis Rate	Apr-May 2019	3.8	4.9	◆	↓
5	In-Hospital Acquired Delirium	Apr-May 2019	7.3	9.1	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-May 2019	7.3	8.4	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-May 2019	10.0	11.4	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Dec 2018	87	90.2	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2019	46.0%	35.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2019	50.8	64.7	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2018/2019	0.95	1.034	▲	↓
12	Long Stay Patients	Apr-Jul 2019	N/A	96.0		↓
13	Alternate Level of Care (ALC) Days	Apr-May 2019	12.9%	11.6%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Jul 2019	95%	83.3%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Jul 2019	22.8%	39.8%	◆	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr-Jul 2019	5.8%	5.2%	●	↓
17	Nursing and Allied Professional Overtime	Apr-Jul 2019	3.9%	6.1%	◆	↓
18	Lost Time Claims Rate	2018/2019	5.3	7.1	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Jul 2019	1.000	1.012	▲	↓

Surrey Community

1	Worsened Pressure Ulcer in Residential Care Facilities	2018/2019	2.0%	1.80%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2017/2018	257.7	259.0	▲	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2018	10.0%	11.0%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2018/2019	13.3%	15.6%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2018	3,448	4,292	◆	↓
6	Low Acuity Emergency Visits by Community	Apr-Jul 2019	102.7	115.0	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2019	50%	29.0%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Jul 2019	30.0	26.2	●	↓
9	Admissions to Residential Care within 30 Days	Apr-Jul 2019	75%	85.0%	●	↑
10	Emergency Visits by Home Health Clients	Jul2018-Jun2019	75.8	102.36	◆	↓
11	Emergency Visits by Residential Care Clients	Jul2018-Jun2019	30.0	59.03	◆	↓

KPI Count By Status

Meeting Target	●	6
Within 10% of Target	▲	7
Not Meeting Target	◆	16

Notes

All measures reported on YTD (Year-to-Date) basis