

## Our Health Care Report Card

### Chilliwack General Hospital

Fiscal Period: FP11, 201920 - Ending Feb 06, 2020

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr2019-Jan2020	4.5	2.1	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr2019-Jan2020	5.5	4.2	●	↓
3	Hand Hygiene Compliance	Apr2019-Jan2020	80%	79.1%	▲	↑
4	In-Hospital Sepsis Rate	Apr-Nov 2019	2.9	3.3	◆	↓
5	In-Hospital Acquired Delirium	Apr-Nov 2019	6.9	3.7	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Nov 2019	6.8	4.2	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Nov 2019	10.0	7.0	●	↓
8	Hospital Standardized Mortality Ratio	Apr-Sep 2019	96	87.2	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr2019-Jan2020	46.0%	21.7%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr2019-Jan2020	8.9	11.0	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2019	0.95	0.979	▲	↓
12	Long Stay Patients	Apr2019-Jan2020	N/A	31.1		↓
13	Alternate Level of Care (ALC) Days	Apr-Nov 2019	12.9%	14.2%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr2019-Jan2020	95%	88.5%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr2019-Jan2020	22.8%	14.8%	●	↓
<b>STAFF</b>						
16	Nursing and Allied Professional Sick Time	Apr2019-Jan2020	5.8%	5.0%	●	↓
17	Nursing and Allied Professional Overtime	Apr2019-Jan2020	3.9%	5.3%	◆	↓
18	Lost Time Claims Rate	Apr-Sep 2019	5.3	5.1	●	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr2019-Jan2020	1.000	1.044	▲	↓

### Chilliwack Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Sep 2019	1.6%	2.54%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2018/2019	250.8	280.7	◆	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2019	10.0%	10.1%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Sep 2019	13.3%	10.6%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2019	3,448	3,252	●	↓
6	Low Acuity Emergency Visits by Community	Apr2019-Jan2020	102.7	166.9	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr2019-Jan2020	50%	30.4%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr2019-Jan2020	30.0	21.7	●	↓
9	Admissions to Long Term Care within 30 Days	Apr2019-Jan2020	75%	55.2%	◆	↑
10	Emergency Visits by Home Health Clients	Dec2018-Nov2019	75.8	116.7	◆	↓
11	Emergency Visits by Long Term Care Clients	Dec2018-Nov2019	30.0	60.3	◆	↓

#### KPI Count By Status

Meeting Target	●	12
Within 10% of Target	▲	5
Not Meeting Target	◆	12

#### Notes

All measures reported on YTD (Year-to-Date) basis