

# Our Health Care Report Card

## Royal Columbian Hospital

Fiscal Period: FP02, 2020/21 - Ending May 28, 2020

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-May 2020	4.5	3.1	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-May 2020	5.5	1.9	●	↓
3	Hand Hygiene Compliance	2019/2020	80%	80.5%	●	↑
4	In-Hospital Sepsis Rate	2019/2020	3.8	2.6	●	↓
5	In-Hospital Acquired Delirium	2019/2020	7.3	21.0	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	2019/2020	7.3	7.8	▲	↓
7	In-Hospital Acquired Urinary Tract Infection	2019/2020	10.0	12.3	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Dec 2019	96	104.5	▲	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-May 2020	65.0%	64.2%	▲	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-May 2020	16.5	5.3	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2019	0.95	0.903	●	↓
12	Long Stay Patients	Apr-May 2020	N/A	30.5		↓
13	Alternate Level of Care (ALC) Days	2019/2020	12.9%	6.8%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-May 2020	95%	98.6%	●	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-May 2020	22.8%	21.8%	●	↓
<b>STAFF</b>						
16	Nursing and Allied Professional Sick Time	Apr-May 2020	5.8%	4.3%	●	↓
17	Nursing and Allied Professional Overtime	Apr-May 2020	3.9%	3.1%	●	↓
18	Lost Time Claims Rate	Apr-Dec 2019	5.3	4.2	●	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr-May 2020	1.000	1.054	▲	↓

## New Westminster Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Dec 2019	1.6%	1.76%	▲	↓
2	Hospitalization Rates for Residents (Age 70+)	2018/2019	250.8	251.5	▲	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2019	10.0%	9.7%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2019	13.3%	11.9%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2019	3,448	2,976	●	↓
6	Low Acuity Emergency Visits by Community	Apr-May 2020	102.7	47.7	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-May 2020	50%	66.2%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-May 2020	30.0	61.8	◆	↓
9	Admissions to Long Term Care within 30 Days	Apr-May 2020	75%	80.0%	●	↑
10	Emergency Visits by Home Health Clients	2019/2020	75.8	97.0	◆	↓
11	Emergency Visits by Long Term Care Clients	2019/2020	30.0	34.6	◆	↓

### KPI Count By Status

Meeting Target	●	18
Within 10% of Target	▲	6
Not Meeting Target	◆	5

### Notes

All measures reported on YTD (Year-to-Date) basis