

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP02, 2020/21 - Ending May 28, 2020

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-May 2020	4.5	3.0	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-May 2020	5.5	3.6	●	↓
3	Hand Hygiene Compliance	2019/2020	80%	77.9%	▲	↑
4	In-Hospital Sepsis Rate	2019/2020	3.8	4.3	◆	↓
5	In-Hospital Acquired Delirium	2019/2020	7.3	8.2	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	2019/2020	7.3	9.3	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	2019/2020	10.0	9.8	●	↓
8	Hospital Standardized Mortality Ratio	Apr-Dec 2019	96	99.0	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-May 2020	65.0%	55.2%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-May 2020	50.8	10.9	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2019	0.95	1.009	▲	↓
12	Long Stay Patients	Apr-May 2020	N/A	75.7		↓
13	Alternate Level of Care (ALC) Days	2019/2020	12.9%	11.7%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-May 2020	95%	89.8%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-May 2020	22.8%	44.8%	◆	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr-May 2020	5.8%	4.3%	●	↓
17	Nursing and Allied Professional Overtime	Apr-May 2020	3.9%	3.0%	●	↓
18	Lost Time Claims Rate	Apr-Dec 2019	5.3	7.8	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-May 2020	1.000	1.026	▲	↓

Surrey Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Dec 2019	1.6%	1.61%	▲	↓
2	Hospitalization Rates for Residents (Age 70+)	2018/2019	250.8	265.1	▲	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2019	10.0%	10.1%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2019	13.3%	12.6%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2019	3,448	3,235	●	↓
6	Low Acuity Emergency Visits by Community	Apr-May 2020	102.7	59.7	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-May 2020	50%	45.8%	▲	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-May 2020	30.0	34.2	◆	↓
9	Admissions to Long Term Care within 30 Days	Apr-May 2020	75%	78.2%	●	↑
10	Emergency Visits by Home Health Clients	2019/2020	75.8	117.1	◆	↓
11	Emergency Visits by Long Term Care Clients	2019/2020	30.0	51.9	◆	↓

KPI Count By Status

Meeting Target	●	11
Within 10% of Target	▲	9
Not Meeting Target	◆	9

Notes

All measures reported on YTD (Year-to-Date) basis