

Our Health Care Report Card

Royal Columbian Hospital

Fiscal Period: FP05, 2020/21 - Ending Aug 20, 2020

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-Aug 2020	4.5	5.2	◆	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-Aug 2020	5.5	2.7	●	↓
3	Hand Hygiene Compliance	2019/2020	80%	80.5%	●	↑
4	In-Hospital Sepsis Rate	Apr-Jun 2020	3.8	2.0	●	↓
5	In-Hospital Acquired Delirium	Apr-Jun 2020	7.3	19.9	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jun 2020	7.3	6.1	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Jun 2020	10.0	11.4	◆	↓
8	Hospital Standardized Mortality Ratio	2019/2020	96	103	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Aug 2020	65.0%	59.6%	▲	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Aug 2020	16.5	8.5	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2019/2020	0.95	0.901	●	↓
12	Long Stay Patients	Apr-Aug 2020	N/A	30.7		↓
13	Alternate Level of Care (ALC) Days	Apr-Jun 2020	12.9%	3.9%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Aug 2020	95%	95.2%	●	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Aug 2020	22.8%	23.9%	▲	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr-Aug 2020	5.8%	4.6%	●	↓
17	Nursing and Allied Professional Overtime	Apr-Aug 2020	3.9%	3.9%	●	↓
18	Lost Time Claims Rate	2019/2020	5.3	4.2	●	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Aug 2020	1.000	1.045	▲	↓

New Westminster Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	2019/2020	1.6%	1.9%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2019/2020	247.6	252.9	▲	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2019	10.0%	9.7%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2019/2020	13.3%	12.4%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2019/2020	3,448	3,252	●	↓
6	Low Acuity Emergency Visits by Community	Apr-Aug 2020	102.7	54.6	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Aug 2020	50%	54.1%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Aug 2020	30.0	42.5	◆	↓
9	Admissions to Long Term Care within 30 Days	Apr-Aug 2020	75%	79.2%	●	↑
10	Emergency Visits by Home Health Clients	Jul2019-Jun2020	75.8	91.4	◆	↓
11	Emergency Visits by Long Term Care Clients	Jul2019-Jun2020	30.0	30.7	▲	↓

KPI Count By Status

Meeting Target	●	17
Within 10% of Target	▲	6
Not Meeting Target	◆	6

Notes

All measures reported on YTD (Year-to-Date) basis