

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP05, 2020/21 - Ending Aug 20, 2020

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-Aug 2020	4.5	3.6	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-Aug 2020	5.5	4.0	●	↓
3	Hand Hygiene Compliance	2019/2020	80%	77.9%	▲	↑
4	In-Hospital Sepsis Rate	Apr-Jun 2020	3.8	6.8	◆	↓
5	In-Hospital Acquired Delirium	Apr-Jun 2020	7.3	11.3	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jun 2020	7.3	9.2	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Jun 2020	10.0	10.3	▲	↓
8	Hospital Standardized Mortality Ratio	2019/2020	96	96	●	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Aug 2020	65.0%	42.0%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Aug 2020	50.8	19.2	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2019/2020	0.95	1.015	▲	↓
12	Long Stay Patients	Apr-Aug 2020	N/A	73.9		↓
13	Alternate Level of Care (ALC) Days	Apr-Jun 2020	12.9%	9.4%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Aug 2020	95%	73.1%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Aug 2020	22.8%	44.6%	◆	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr-Aug 2020	5.8%	4.7%	●	↓
17	Nursing and Allied Professional Overtime	Apr-Aug 2020	3.9%	4.1%	▲	↓
18	Lost Time Claims Rate	2019/2020	5.3	8.5	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Aug 2020	1.000	1.035	▲	↓

Surrey Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	2019/2020	1.6%	1.5%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2019/2020	247.6	256.7	▲	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2019	10.0%	10.1%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2019/2020	13.3%	12.9%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2019/2020	3,448	3,107	●	↓
6	Low Acuity Emergency Visits by Community	Apr-Aug 2020	102.7	67.7	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Aug 2020	50%	56.8%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Aug 2020	30.0	19.8	●	↓
9	Admissions to Long Term Care within 30 Days	Apr-Aug 2020	75%	69.7%	▲	↑
10	Emergency Visits by Home Health Clients	Jul2019-Jun2020	75.8	109.3	◆	↓
11	Emergency Visits by Long Term Care Clients	Jul2019-Jun2020	30.0	44.1	◆	↓

KPI Count By Status

Meeting Target	●	12
Within 10% of Target	▲	8
Not Meeting Target	◆	9

Notes

All measures reported on YTD (Year-to-Date) basis