

Our Health Care Report Card

Time Frame

Apr2020-Jan2021

Apr-Sep 2020

Apr2020-Jan2021

Fiscal Period: FP11, 2020/21 - Ending Feb 04, 2021

Status

Actual

Target

3.9%

5.3

1.000

Meeting Target

Within 10% of Target

Not Meeting Target

4.1%

6.4

1.057

KPI Count By Status

8

8

13

Preferred

Direction

QUALITY AND SAFETY 1 In-Hospital Clostridioides Difficile Infection (CDI) Incidence Apr2020-Jan2021 4.5 4.7 • 2 5.5 3.9 • In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence Apr2020-Jan2021 1 3 Hand Hygiene Compliance Apr2020-Jan2021 80% 87.2% ₩ In-Hospital Sepsis Rate Apr-Dec 2020 2.9 4 5.1 ₩ 5 In-Hospital Acquired Delirium Apr-Dec 2020 6.9 13.9 4 In-Hospital Acquired Non-Aspiration Pneumonia Apr-Dec 2020 6.8 9.6 6 • 7 In-Hospital Acquired Urinary Tract Infection Apr-Dec 2020 10.0 19.6 8 Hospital Standardized Mortality Ratio Apr-Sep 2020 92 99 **CAPACITY FOR CARE ACROSS ALL SECTORS** Emergency Patients Admitted to Hospital Within 10 Hours Apr2020-Jan2021 1 9 65.0% 45.3% J 10 Admitted Patients Waiting for Inpatient Bed Placement Apr2020-Jan2021 13.4 9.0 11 Patients Length of Stay Relative to Expected Length of Stay Apr-Jun 2020 0.95 0.990 • 12 Long Stay Patients Apr2020-Jan2021 N/A 29.6 ₩ 13 Alternate Level of Care (ALC) Days Apr-Dec 2020 12.9% 14.4% 1 Non-emergency Surgeries Completed Within 26 Weeks 95% 74.1% 14 Apr2020-Jan2021 Non-Emergency Surgeries Waiting Longer Than 26 Weeks 22.8% 15 Apr2020-Jan2021 43.4% **STAFF** 16 Nursing and Allied Professional Sick Time Apr2020-Jan2021 5.8% 5.1%

Burnaby Community

Lost Time Claims Rate

BUDGET ACCOUNTABILITY

Budget Performance Ratio

Burnaby Hospital

Measure Name

No

17

18

19

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Sep 2020	1.6%	2.4%	•	4
2	Hospitalization Rates for Residents (Age 70+)	2019/2020	247.6	218.8		1
3	Hospital Readmission Rates Overall	Apr-Jun 2020	10.0%	10.8%		•
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Jun 2020	13.3%	14.0%		4
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Jun 2020	3,448	2,378		1
6	Low Acuity Emergency Visits by Community	Apr2020-Jan2021	102.7	55.4		•
7	Home Health Services Provided Within Benchmark Time	Apr2020-Jan2021	50%	49.6%		1
8	Wait Time for Home Health Assessment (RAI-HC)	Apr2020-Jan2021	30.0	38.7		1
9	Admissions to Long Term Care within 30 Days	Apr2020-Jan2021	75%	66.0%	•	1
10	Emergency Visits by Home Health Clients	Dec2019-Nov2020	75.8	70.8		4
11	Emergency Visits by Long Term Care Clients	Dec2019-Nov2020	30.0	42.2		1

Notes

All measures reported on YTD (Year-to-Date) basis

Nursing and Allied Professional Overtime

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