## Our Health Care Report Card

Mission Memorial Hospital
Fiscal Period：FP11，2020／21－Ending Feb 04， 2021

| No | Measure Name | Time Frame | Target | Actual | Status | Preferred Direction |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | QUALITY AND SAFETY |  |  |  |  |  |
| 1 | In－Hospital Clostridioides Difficile Infection（CDI）Incidence | Apr2020－Jan2021 | 4.5 | 2.6 | $\bigcirc$ | $\downarrow$ |
| 2 | In－Hospital Methicillin－Resistant Staphylococcus aureus（MRSA）Incidence | Apr2020－Jan2021 | 5.5 | 5.1 | $\bigcirc$ | $\downarrow$ |
| 3 | Hand Hygiene Compliance | Apr2020－Jan2021 | 80\％ | 81．1\％ | － | 个 |
| 4 | In－Hospital Sepsis Rate | Apr－Dec 2020 | 1.1 | 0.0 | － | $\downarrow$ |
| 5 | In－Hospital Acquired Delirium | Apr－Dec 2020 | 1.8 | 0.0 | － | $\downarrow$ |
| 6 | In－Hospital Acquired Non－Aspiration Pneumonia | Apr－Dec 2020 | 3.6 | 5.3 | $\theta$ | $\downarrow$ |
| 7 | In－Hospital Acquired Urinary Tract Infection | Apr－Dec 2020 | 5.7 | 24.4 | － | $\downarrow$ |
| 8 | Hospital Standardized Mortality Ratio | Apr－Sep 2020 | 92 | 56 | $\bigcirc$ | $\downarrow$ |
|  | CAPACITY FOR CARE ACROSS ALL SECTORS |  |  |  |  |  |
| 9 | Emergency Patients Admitted to Hospital Within 10 Hours | Apr2020－Jan2021 | 65．0\％ | 27．7\％ | － | 个 |
| 10 | Admitted Patients Waiting for Inpatient Bed Placement | Apr2020－Jan2021 | 3.0 | 1.9 | $\bigcirc$ | $\downarrow$ |
| 11 | Patients Length of Stay Relative to Expected Length of Stay | Apr－Jun 2020 | 0.95 | 0.90 | $\bigcirc$ | $\downarrow$ |
| 12 | Long Stay Patients | Apr2020－Jan2021 | N／A | 8.8 |  | $\downarrow$ |
| 13 | Alternate Level of Care（ALC）Days | Apr－Dec 2020 | 12．9\％ | 50．5\％ | － | $\downarrow$ |
|  | STAFF |  |  |  |  |  |
| 14 | Nursing and Allied Professional Sick Time | Apr2020－Jan2021 | 5．8\％ | 6．3\％ | $\triangle$ | $\downarrow$ |
| 15 | Nursing and Allied Professional Overtime | Apr2020－Jan2021 | 3．9\％ | 7．5\％ | $\checkmark$ | $\downarrow$ |
| 16 | Lost Time Claims Rate | Apr－Sep 2020 | 5.3 | 10.4 | － | $\downarrow$ |
|  | BUDGET ACCOUNTABILITY |  |  |  |  |  |
| 17 | Budget Performance Ratio | Apr2020－Jan2021 | 1.000 | 1.118 | － | $\downarrow$ |
| Mission Community |  |  |  |  |  |  |
| 1 | Worsened Pressure Ulcer in Long Term Care Facilities | Apr－Sep 2020 | 1．6\％ | 1．9\％ | $\checkmark$ | $\downarrow$ |
| 2 | Hospitalization Rates for Residents（Age 70＋） | 2019／2020 | 247.6 | 317.0 | $\checkmark$ | $\downarrow$ |
| 3 | Hospital Readmission Rates Overall | Apr－Jun 2020 | 10．0\％ | 12．2\％ | － | $\downarrow$ |
| 4 | Mental Health \＆Substance Use Patients Hospital Readmission Rate（Age 15＋） | Apr－Jun 2020 | 13．3\％ | 6．3\％ | $\bigcirc$ | $\downarrow$ |
| 5 | Patients with Chronic Conditions Admitted to Hospital（Age 75＋） | Apr－Jun 2020 | 3，448 | 3，748 | $\triangle$ | $\checkmark$ |
| 6 | Low Acuity Emergency Visits by Community | Apr2020－Jan2021 | 102.7 | 144.0 | $\checkmark$ | $\downarrow$ |
| 7 | Home Health Services Provided Within Benchmark Time | Apr2020－Jan2021 | 50\％ | 49．5\％ | $\triangle$ | 个 |
| 8 | Wait Time for Home Health Assessment（RAI－HC） | Apr2020－Jan2021 | 30.0 | 9.7 | $\bigcirc$ | $\downarrow$ |
| 9 | Admissions to Long Term Care within 30 Days | Apr2020－Jan2021 | 75\％ | 76．0\％ | － | $\uparrow$ |
| 10 | Emergency Visits by Home Health Clients | Dec2019－Nov2020 | 75.8 | 112.0 | $\checkmark$ | $\downarrow$ |
| 11 | Emergency Visits by Long Term Care Clients | Dec2019－Nov2020 | 30.0 | 47.1 | － | $\checkmark$ |
|  |  |  | KPI Count By Status |  |  |  |
|  |  |  | Meeting Target |  | $\bigcirc$ | 11 |
| Notes |  |  | Within 10\％ | of Target | $\triangle$ | 3 |
| All measures reported on YTD（Year－to－Date）basis |  |  | Not Meeting Target |  | $\checkmark$ | 13 |

