

Our Health Care Report Card

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
	QUALITY AND SAFETY					
1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr2020-Jan2021	4.5	3.2		•
2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr2020-Jan2021	5.5	4.9		•
3	Hand Hygiene Compliance	Apr2020-Jan2021	80%	86.3%		1
4	In-Hospital Sepsis Rate	Apr-Dec 2020	2.9	1.4		•
5	In-Hospital Acquired Delirium	Apr-Dec 2020	6.9	5.0		•
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Dec 2020	6.8	4.9		1
7	In-Hospital Acquired Urinary Tract Infection	Apr-Dec 2020	10.0	17.2	•	1
8	Hospital Standardized Mortality Ratio	Apr-Sep 2020	92	75		1
	CAPACITY FOR CARE ACROSS ALL SECTORS					
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr2020-Jan2021	65.0%	59.4%		1
0	Admitted Patients Waiting for Inpatient Bed Placement	Apr2020-Jan2021	9.1	4.0		•
1	Patients Length of Stay Relative to Expected Length of Stay	Apr-Jun 2020	0.95	0.99		1
2	Long Stay Patients	Apr2020-Jan2021	N/A	24.7		₩
3	Alternate Level of Care (ALC) Days	Apr-Dec 2020	12.9%	25.2%	•	•
4	Non-emergency Surgeries Completed Within 26 Weeks	Apr2020-Jan2021	95%	74.7%	•	1
5	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr2020-Jan2021	22.8%	20.9%		•
	STAFF					
6	Nursing and Allied Professional Sick Time	Apr2020-Jan2021	5.8%	4.5%		•
7	Nursing and Allied Professional Overtime	Apr2020-Jan2021	3.9%	6.3%	•	•
18	Lost Time Claims Rate	Apr-Sep 2020	5.3	4.5		•
	BUDGET ACCOUNTABILITY					
9	Budget Performance Ratio	Apr2020-Jan2021	1.000	1.105	•	•
oı	th Surrey/White Rock Community					
1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Sep 2020	1.6%	1.603%		•
2	Hospitalization Rates for Residents (Age 70+)	2019/2020	247.6	207.9		•
3	Hospital Readmission Rates Overall	Apr-Jun 2020	10.0%	9.1%		•
1	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Jun 2020	13.3%	8.9%		•
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Jun 2020	3,448	1,783		•
3	Low Acuity Emergency Visits by Community	Apr2020-Jan2021	102.7	77.6		•
7	Home Health Services Provided Within Benchmark Time	Apr2020-Jan2021	50%	59.6%		1
3	Wait Time for Home Health Assessment (RAI-HC)	Apr2020-Jan2021	30.0	28.9		•
9	Admissions to Long Term Care within 30 Days	Apr2020-Jan2021	75%	68.4%		1
0	Emergency Visits by Home Health Clients	Dec2019-Nov2020	75.8	71.7		Ū.
1	Emergency Visits by Long Term Care Clients	Dec2019-Nov2020	30.0	22.9		₩
1			KPI Count By Status			
			Meeting Target			20
			Within 10% of Target		A	
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