

Our Health Care Report Card

COUALITY AND SAFETY In-Hospital Clost/diologe Difficile Infection (CDI) Incidence	lo	Measure Name	Time Frame	Target	Actual	Status	Preferred
In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence In-Hospital Methicilin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence Hand Hyglene Compliance In-Hospital Sepsis Rate In-Hospital Sepsis Rate In-Hospital Acquired Delirium In-Hospital Acquired Delirium In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Win-Aspiration Pneumonia In-Hospital Acquired Win-In-In-In-In-In-In-In-In-In-In-In-In-In		OHALITY AND SAFFTY					Direction
In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	1		Δnr2020_ Jan2021	45	3.5		JL.
Hand Hygiene Compliance In-Hospital Sepsis Rate In-Hospital Acquired Delirium In-Hospital Acquired Mon-Aspiration Pneumonia In-Hospital Acquired Winary Tract Infection In-Hospital Acquired Urinary Tract Infection In-Hospital Standardized Mortality Ratio Apr-Dec 2020 In-Hospital Standardized Mortality Ratio Apr-Bec 2020 In-Hospital	2	• • • • • • • • • • • • • • • • • • • •	·				JL
In-Hospital Sepsis Rate	3		•				•
In-Hospital Acquired Delirium		,	•			•	Tr JL
In-Hospital Acquired Non-Aspiration Pneumonia In-Hospital Acquired Urinary Tract Infection Apr-Dec 2020 In-Hospital Acquired Urinary Tract Infection Apr-Bep 2020 Apr-Bep 2020 Apr-Sep 202		·	•				JL.
In-Hospital Acquired Urinary Tract Infection Hospital Standardized Mortality Ratio CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Apr-Jun 2020 Apr-Jun 202	' 		•				JL
Hospital Standardized Mortality Ratio CAPACITY FOR CARE ACROSS ALL SECTORS Emergency Patients Admitted to Hospital Within 10 Hours Admitted Patients Waiting for Inpatient Bed Placement April 2020-Jan2021 50.8 32.0 ↓ Patients Length of Stay Relative to Expected Length of Stay April 2020-Jan2021 50.8 32.0 ↓ Patients Length of Stay Relative to Expected Length of Stay April 2020-Jan2021 50.8 32.0 ↓ April 2020-Jan2021 50.8 32.0 ↓ Patients Length of Stay Relative to Expected Length of Stay April 2020-Jan2021 50.8 32.0 ↓ April 2020-Jan2021 50.8 32.0 ↓ April 2020-Jan2021 50.8 32.0 ↓ April 2020-Jan2021 50.9 € April 2020-Jan2021 50.0 € April 2020-Jan2021			•				JL.
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Admitted Patients Waiting for Inpatient Bed Placement Patients Length of Stay Relative to Expected Length of Stay Apr-Jun 2020 0.95 0.97 Apr-Jun 2020 0.95 0.97 WA 77.2 Alternate Level of Care (ALC) Days Apr-Dec 2020 12.9% 7.9% WA 77.2 Alternate Level of Care (ALC) Days Non-emergency Surgeries Completed Within 26 Weeks Apr.Dec 2020 12.9% 7.9% WA 77.2 Alternate Level of Care (ALC) Days Non-Emergency Surgeries Completed Within 26 Weeks Apr.2020-Jan2021 95% 74.8% Non-Emergency Surgeries Waiting Longer Than 26 Weeks STAFF Nursing and Allied Professional Sick Time Apr.2020-Jan2021 5.8% 5.5% Wursing and Allied Professional Overtime Apr.Sep 2020 5.3 8.0 WURSTAFF Wursing and Allied Professional Overtime Apr.Sep 2020 5.3 8.0 WURSTAFF Worsened Pressure Ulcer in Long Term Care Facilities Apr.Sep 2020 1.6% 2.5% Worsened Pressure Ulcer in Long Term Care Facilities Apr.Supp.2020 1.6% 2.5% Worsened Pressure Ulcer in Long Term Care Facilities Apr.Jun 2020 1.0.0% 11.4% Worspital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acutify Emergency Visits by Community Wait Time for Home Health Assessment (RAI-HC) Apr.2020-Jan2021 50% 60.0% Apr.2020-Jan2021 75% 75.1% Apr. Emergency Visits by Home Health Clients Dec2019-Nov2020 75.8 95.5 WKPI Count By Status							
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Long Stay Patients Alternate Level of Care (ALC) Days Non-emergency Surgeries Completed Within 26 Weeks Non-Emergency Surgeries Completed Within 26 Weeks Non-Emergency Surgeries Waiting Longer Than 26 Weeks STAFF Nursing and Allied Professional Sick Time Apr2020-Jan2021)	Admitted Patients Waiting for Inpatient Bed Placement	•				Ψ.
Alternate Level of Care (ALC) Days Non-emergency Surgeries Completed Within 26 Weeks Non-Emergency Surgeries Completed Within 26 Weeks Non-Emergency Surgeries Waiting Longer Than 26 Weeks STAFF Nursing and Allied Professional Sick Time Nursing and Allied Professional Overtime Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr2020-Jan2021 Apr3020-Jan2021 Apr3020 Apr3020-Jan2021 Apr3020-Jan2021	I	Patients Length of Stay Relative to Expected Length of Stay	Apr-Jun 2020	0.95			1
Non-emergency Surgeries Completed Within 26 Weeks Non-Emergency Surgeries Waiting Longer Than 26 Weeks Apr2020-Jan2021 22.8% 38.9% ↓ STAFF Nursing and Allied Professional Sick Time Apr2020-Jan2021 5.8% 5.5% ↓ Nursing and Allied Professional Overtime Apr2020-Jan2021 3.9% 6.4% ↓ Lost Time Claims Rate Apr2020-Jan2021 1.000 1.067 ↓ BUGGET ACCOUNTABILITY Budget Performance Ratio Apr-Sep 2020 1.6% 2.5% ↓ Hospitalization Rates for Residents (Age 70+) 2019/2020 247.6 256.7 ↓ Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr-Jun 2020 13.3% 18.1% ↓ Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr-Jun 2020 3.448 2.781 ↓ Low Acuity Emergency Visits by Community Wait Time for Home Health Assessment (RAI-HC) Apr2020-Jan2021 50% 60.0% ↑ Wait Time for Home Health Services Provided Within 80 Days Apr2020-Jan2021 75% 75.1% ↑ Emergency Visits by Long Term Care Clients Emergency Visits by Long Term Care Clients Page 2019-Nov2020 30.0 41.3 ↓ KPI Count By Status	2	Long Stay Patients	Apr2020-Jan2021	N/A			1
Non-Emergency Surgeries Waiting Longer Than 26 Weeks STAFF Nursing and Allied Professional Sick Time Apr2020-Jan2021 5.8% 5.5% ↓ Nursing and Allied Professional Overtime Apr2020-Jan2021 3.9% 6.4% ↓ Lost Time Claims Rate Apr-Sep 2020 5.3 8.0 ↓ BUGGET ACCOUNTABILITY Budget Performance Ratio Apr2020-Jan2021 1.000 1.067 ↓ UITTEY Community Worsened Pressure Ulcer in Long Term Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care Clients Apr2020-Jan2021 75% 75.1% ↑ Apr2020-Jan2021 75% 75.1% ↑ Aprended Total Readmission Pate (Age 15+) Apr2020-Jan2021 75% 75.1% ↑ Apr2020-Jan2021 75% 75.1% ↑ Aprended Total Readmission Pate (Age 15+) Apr2020-Jan2021 75% 75.1% ↑ Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Dec2019-Nov2020 30.0 41.3 ↓ KPI Count By Status	3	Alternate Level of Care (ALC) Days	Apr-Dec 2020	12.9%	7.9%		1
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Nursing and Allied Professional Sick Time Nursing and Allied Professional Overtime Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr-Sep 2020 Apr-Sep	5	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr2020-Jan2021	22.8%	38.9%	•	1
Nursing and Allied Professional Overtime Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr2020-Jan2021 Apr2020-Ja		STAFF					
Lost Time Claims Rate BUDGET ACCOUNTABILITY Budget Performance Ratio Apr-Sep 2020	6	Nursing and Allied Professional Sick Time	Apr2020-Jan2021	5.8%	5.5%		1
BUDGET ACCOUNTABILITY Budget Performance Ratio Apr2020-Jan2021 Apr2020-Jan2021 Apr2020-Jan2021 Apr2020-Jan2021 Apr2020-Jan2021 Apr2020-Jan2021 Apr2020-Jan2021 Apr2020 Apr2020-Jan2020 Apr2020-Jan2021	,	Nursing and Allied Professional Overtime	Apr2020-Jan2021	3.9%	6.4%	•	1
Budget Performance Ratio Apr2020-Jan2021 1.000 1.067 ↓ UNITY COMMUNITY Worsened Pressure Ulcer in Long Term Care Facilities Hospitalization Rates for Residents (Age 70+) Hospital Readmission Rates Overall Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Long Term Care Clients Apr2020-Jan2021 1.000 1.6% 2.5% ↓ ↓ Apr-Jun 2020 10.0% 11.4% ↓ ↓ Apr-Jun 2020 13.3% 18.1% ↓ ↓ Apr-Jun 2020 3.448 2.781 ↓ ↓ Apr2020-Jan2021 50% 60.0% ↑ Apr2020-Jan2021 75% 75.1% ↑ Emergency Visits by Home Health Clients Dec2019-Nov2020 75.8 95.5 ↓ KPI Count By Status	3	Lost Time Claims Rate	Apr-Sep 2020	5.3	8.0	•	4
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Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Patients with Chronic Conditions Admitted to Hospital (Age 75+) Low Acuity Emergency Visits by Community Home Health Services Provided Within Benchmark Time Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Apr-Jun 2020 3,448 2,781 4 Apr-Jun 2020 3,448 2,781 4 Apr2020-Jan2021 50% 60.0% Apr2020-Jan2021 75% 75.1% Apr2020-Jan2021 75% 75.1% Dec2019-Nov2020 75.8 95.5 WENT Count By Status		Hospital Readmission Rates Overall	Apr-Jun 2020	10.0%	11.4%	•	į.
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Wait Time for Home Health Assessment (RAI-HC) Admissions to Long Term Care within 30 Days Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Dec2019-Nov2020 75.8 95.5 WENT Count By Status			•				
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Emergency Visits by Home Health Clients Emergency Visits by Long Term Care Clients Dec2019-Nov2020 75.8 95.5 Dec2019-Nov2020 30.0 41.3 KPI Count By Status		` <i>'</i>	•				•
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Notes

All measures reported on YTD (Year-to-Date) basis

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Within 10% of Target

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Not Meeting Target