

## Our Health Care Report Card

### Eagle Ridge Hospital

Fiscal Period: FP01, 2021/22 - Ending Apr 29, 2021

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr,2021	4.5	8.2	◆	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr,2021	5.5	0.0	●	↓
3	Hand Hygiene Compliance	Apr,2021	80%	86.7%	●	↑
4	In-Hospital Sepsis Rate	2020/2021	1.5	3.5	◆	↓
5	In-Hospital Acquired Delirium	2020/2021	4.2	6.5	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	2020/2021	4.9	7.0	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	2020/2021	7.8	20.9	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Dec 2020	92	105	◆	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr,2021	65.0%	26.2%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr,2021	6.0	7.5	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Sep 2020	0.95	1.21	◆	↓
12	Long Stay Patients	Apr,2021	N/A	28.1		↓
13	Alternate Level of Care (ALC) Days	2020/2021	12.9%	28.6%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr,2021	95%	92.0%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr,2021	22.8%	18.0%	●	↓
<b>STAFF</b>						
16	Nursing and Allied Professional Sick Time	Apr,2021	5.8%	5.0%	●	↓
17	Nursing and Allied Professional Overtime	Apr,2021	3.9%	7.2%	◆	↓
18	Lost Time Claims Rate	Apr-Dec 2020	5.3	5.6	▲	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr,2021	1.000	1.119	◆	↓

### Tricities Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	2020/2021	1.6%	1.9%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2019/2020	247.6	238.8	●	↓
3	Hospital Readmission Rates Overall	Apr-Sep 2020	10.0%	10.0%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Sep 2020	13.3%	13.9%	▲	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Sep 2020	3,448	2,024	●	↓
6	Low Acuity Emergency Visits by Community	Apr,2021	100.0	63.5	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr,2021	50%	41.2%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr,2021	30.0	2.7	●	↓
9	Admissions to Long Term Care within 30 Days	Apr,2021	75%	64.3%	◆	↑
10	Emergency Visits by Home Health Clients	2020/2021	75.8	92.1	◆	↓
11	Emergency Visits by Long Term Care Clients	2020/2021	30.0	27.8	●	↓

#### KPI Count By Status

Meeting Target	●	10
Within 10% of Target	▲	3
Not Meeting Target	◆	16

#### Notes

All measures reported on YTD (Year-to-Date) basis