

Our Health Care Report Card

Chilliwack General Hospital

Fiscal Period: FP04, 2021/22 - Ending Jul 22, 2021

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-Jul 2021	4.5	3.2	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-Jul 2021	5.5	4.1	●	↓
3	Hand Hygiene Compliance	Apr-Jul 2021	80%	81.6%	●	↑
4	In-Hospital Sepsis Rate	Apr-Jun 2021	2.9	0.8	●	↓
5	In-Hospital Acquired Delirium	Apr-Jun 2021	6.9	9.0	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jun 2021	6.8	4.2	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Jun 2021	10.0	12.6	◆	↓
8	Hospital Standardized Mortality Ratio	2020/2021	92	86	●	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2021	65.0%	24.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2021	7.0	9.6	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2020	0.95	0.97	▲	↓
12	Long Stay Patients	Apr-Jul 2021	N/A	19.3		↓
13	Alternate Level of Care (ALC) Days	Apr-Jun 2021	12.9%	9.7%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Jul 2021	95%	79.0%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Jul 2021	22.8%	13.0%	●	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr-Jul 2021	5.8%	4.8%	●	↓
17	Nursing and Allied Professional Overtime	Apr-Jul 2021	3.9%	7.5%	◆	↓
18	Lost Time Claims Rate	2020/2021	5.3	6.1	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Jul 2021	1.000	1.113	◆	↓

Chilliwack Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	2020/2021	1.6%	3.4%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2020/2021	238.0	242.1	▲	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2020	10.0%	12.0%	◆	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2020	13.3%	17.4%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2020	3,448	2,672	●	↓
6	Low Acuity Emergency Visits by Community	Apr-Jul 2021	100.0	159.3	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2021	50%	40.2%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Jul 2021	30.0	8.5	●	↓
9	Admissions to Long Term Care within 30 Days	Apr-Jul 2021	75%	65.7%	◆	↑
10	Emergency Visits by Home Health Clients	Jul2020-Jun2021	75.8	113.2	◆	↓
11	Emergency Visits by Long Term Care Clients	Jul2020-Jun2021	30.0	36.7	◆	↓

KPI Count By Status

Meeting Target	●	11
Within 10% of Target	▲	2
Not Meeting Target	◆	16

Notes

All measures reported on YTD (Year-to-Date) basis