

Our Health Care Report Card

Eagle Ridge Hospital

Fiscal Period: FP04, 2021/22 - Ending Jul 22, 2021

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-Jul 2021	4.5	3.7	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-Jul 2021	5.5	3.7	●	↓
3	Hand Hygiene Compliance	Apr-Jul 2021	80%	83.9%	●	↑
4	In-Hospital Sepsis Rate	Apr-Jun 2021	1.5	1.9	◆	↓
5	In-Hospital Acquired Delirium	Apr-Jun 2021	4.2	3.5	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Jun 2021	4.9	3.6	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Jun 2021	7.8	24.5	◆	↓
8	Hospital Standardized Mortality Ratio	2020/2021	92	104	◆	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Jul 2021	65.0%	30.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Jul 2021	6.0	6.2	▲	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr-Dec 2020	0.95	1.19	◆	↓
12	Long Stay Patients	Apr-Jul 2021	N/A	29.1		↓
13	Alternate Level of Care (ALC) Days	Apr-Jun 2021	12.9%	22.5%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Jul 2021	95%	92.5%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Jul 2021	22.8%	14.9%	●	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr-Jul 2021	5.8%	4.7%	●	↓
17	Nursing and Allied Professional Overtime	Apr-Jul 2021	3.9%	8.7%	◆	↓
18	Lost Time Claims Rate	2020/2021	5.3	6.6	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Jul 2021	1.000	1.138	◆	↓

Tricities Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	2020/2021	1.6%	1.9%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2020/2021	238.0	208.9	●	↓
3	Hospital Readmission Rates Overall	Apr-Dec 2020	10.0%	10.1%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr-Dec 2020	13.3%	13.8%	▲	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr-Dec 2020	3,448	2,038	●	↓
6	Low Acuity Emergency Visits by Community	Apr-Jul 2021	100.0	82.3	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Jul 2021	50%	45.4%	▲	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Jul 2021	30.0	14.0	●	↓
9	Admissions to Long Term Care within 30 Days	Apr-Jul 2021	75%	72.2%	▲	↑
10	Emergency Visits by Home Health Clients	Jul2020-Jun2021	75.8	95.2	◆	↓
11	Emergency Visits by Long Term Care Clients	Jul2020-Jun2021	30.0	29.4	●	↓

KPI Count By Status

Meeting Target	●	12
Within 10% of Target	▲	6
Not Meeting Target	◆	11

Notes

All measures reported on YTD (Year-to-Date) basis