

Our Health Care Report Card

Burnaby Hospital Fiscal Period: FP07, 2021/22 - Ending Oct 14, 2021 Preferred **Measure Name Time Frame Target** Actual Status **Direction QUALITY AND SAFETY** 1 In-Hospital Clostridioides Difficile Infection (CDI) Incidence Apr-Oct 2021 4.5 3.7 • 2 5.5 1.9 • In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence Apr-Oct 2021 3 Hand Hygiene Compliance Apr-Oct 2021 80% 84.7% 1 ₩ Apr-Aug 2021 29 4.5 4 In-Hospital Sepsis Rate • 5 In-Hospital Acquired Delirium Apr-Aug 2021 6.9 13.0 Apr-Aug 2021 6.8 92 • 6 In-Hospital Acquired Non-Aspiration Pneumonia 7 In-Hospital Acquired Urinary Tract Infection Apr-Aug 2021 10.0 17.3 8 Apr-Jun 2021 93 95 Hospital Standardized Mortality Ratio **CAPACITY FOR CARE ACROSS ALL SECTORS** Emergency Patients Admitted to Hospital Within 10 Hours 9 Apr-Oct 2021 65.0% 22.5% 1 • 10 Admitted Patients Waiting for Inpatient Bed Placement Apr-Oct 2021 11.0 17.8 11 Patients Length of Stay Relative to Expected Length of Stay 2020/2021 0.95 1.017 J ₩ Long Stay Patients Apr-Oct 2021 27.6 12 N/A ₩ 13 Alternate Level of Care (ALC) Days Apr-Aug 2021 12.9% 11.8% Non-emergency Surgeries Completed Within 26 Weeks 95% 93.0% 1 14 Apr-Oct 2021 Non-Emergency Surgeries Waiting Longer Than 26 Weeks 15 Apr-Oct 2021 22.8% 34.4% **STAFF** 16 Nursing and Allied Professional Sick Time Apr-Oct 2021 5.8% 4.6% 17 Nursing and Allied Professional Overtime Apr-Oct 2021 3.9% 7.7% 18 Lost Time Claims Rate Apr-Jun 2021 5.3 5.4 **BUDGET ACCOUNTABILITY** 19 **Budget Performance Ratio** 1.000 1.082 Ψ Apr-Oct 2021 **Burnaby Community** Worsened Pressure Ulcer in Long Term Care Facilities Apr-Jun 2021 1.6% 2.1% 1 • 2 Hospitalization Rates for Residents (Age 70+) 2020/2021 238.0 180.3 3 Hospital Readmission Rates Overall 2020/2021 10.0% 9.7% • ₩ 2020/2021 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 13.3% 14.5% ₩ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 2020/2021 3,448 1,883 Ψ 6 Low Acuity Emergency Visits by Community Apr-Oct 2021 100.0 80.1 7 Home Health Services Provided Within Benchmark Time Apr-Oct 2021 50% 42.2% 1 ₩ Wait Time for Home Health Assessment (RAI-HC) Apr-Oct 2021 30.0 24.0 8 1 9 Admissions to Long Term Care within 30 Days Apr-Oct 2021 75% 78.6% 75.8 72.0 4 10 **Emergency Visits by Home Health Clients** Sep2020-Sep2021 ₩ 11 Emergency Visits by Long Term Care Clients Sep2020-Sep2021 **KPI Count By Status** Meeting Target 12

Notes

All measures reported on YTD (Year-to-Date) basis

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Within 10% of Target

Not Meeting Target