

Our Health Care Report Card

Chilliwack General Hospital

Fiscal Period: FP07, 2021/22 - Ending Oct 14, 2021

| No | Measure Name | Time Frame | Target | Actual | Status | Preferred Direction |
|---|---|--------------|--------|--------|--------|---------------------|
| QUALITY AND SAFETY | | | | | | |
| 1 | In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence | Apr-Oct 2021 | 4.5 | 1.8 | ● | ↓ |
| 2 | In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence | Apr-Oct 2021 | 5.5 | 4.7 | ● | ↓ |
| 3 | Hand Hygiene Compliance | Apr-Oct 2021 | 80% | 82.4% | ● | ↑ |
| 4 | In-Hospital Sepsis Rate | Apr-Aug 2021 | 2.9 | 0.5 | ● | ↓ |
| 5 | In-Hospital Acquired Delirium | Apr-Aug 2021 | 6.9 | 12.5 | ◆ | ↓ |
| 6 | In-Hospital Acquired Non-Aspiration Pneumonia | Apr-Aug 2021 | 6.8 | 3.8 | ● | ↓ |
| 7 | In-Hospital Acquired Urinary Tract Infection | Apr-Aug 2021 | 10.0 | 14.0 | ◆ | ↓ |
| 8 | Hospital Standardized Mortality Ratio | Apr-Jun 2021 | 93 | 87 | ● | ↓ |
| CAPACITY FOR CARE ACROSS ALL SECTORS | | | | | | |
| 9 | Emergency Patients Admitted to Hospital Within 10 Hours | Apr-Oct 2021 | 65.0% | 21.7% | ◆ | ↑ |
| 10 | Admitted Patients Waiting for Inpatient Bed Placement | Apr-Oct 2021 | 7.0 | 11.1 | ◆ | ↓ |
| 11 | Patients Length of Stay Relative to Expected Length of Stay | 2020/2021 | 0.95 | 0.96 | ▲ | ↓ |
| 12 | Long Stay Patients | Apr-Oct 2021 | N/A | 21.3 | | ↓ |
| 13 | Alternate Level of Care (ALC) Days | Apr-Aug 2021 | 12.9% | 10.0% | ● | ↓ |
| 14 | Non-emergency Surgeries Completed Within 26 Weeks | Apr-Oct 2021 | 95% | 78.5% | ◆ | ↑ |
| 15 | Non-Emergency Surgeries Waiting Longer Than 26 Weeks | Apr-Oct 2021 | 22.8% | 11.0% | ● | ↓ |
| STAFF | | | | | | |
| 16 | Nursing and Allied Professional Sick Time | Apr-Oct 2021 | 5.8% | 5.6% | ● | ↓ |
| 17 | Nursing and Allied Professional Overtime | Apr-Oct 2021 | 3.9% | 8.4% | ◆ | ↓ |
| 18 | Lost Time Claims Rate | Apr-Jun 2021 | 5.3 | 3.6 | ● | ↓ |
| BUDGET ACCOUNTABILITY | | | | | | |
| 19 | Budget Performance Ratio | Apr-Oct 2021 | 1.000 | 1.116 | ◆ | ↓ |

Chilliwack Community

| | | | | | | |
|----|--|-----------------|-------|-------|---|---|
| 1 | Worsened Pressure Ulcer in Long Term Care Facilities | Apr-Jun 2021 | 1.6% | 4.2% | ◆ | ↓ |
| 2 | Hospitalization Rates for Residents (Age 70+) | 2020/2021 | 238.0 | 242.1 | ▲ | ↓ |
| 3 | Hospital Readmission Rates Overall | 2020/2021 | 10.0% | 11.9% | ◆ | ↓ |
| 4 | Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) | 2020/2021 | 13.3% | 17.9% | ◆ | ↓ |
| 5 | Patients with Chronic Conditions Admitted to Hospital (Age 75+) | 2020/2021 | 3,448 | 2,530 | ● | ↓ |
| 6 | Low Acuity Emergency Visits by Community | Apr-Oct 2021 | 100.0 | 153.8 | ◆ | ↓ |
| 7 | Home Health Services Provided Within Benchmark Time | Apr-Oct 2021 | 50% | 39.2% | ◆ | ↑ |
| 8 | Wait Time for Home Health Assessment (RAI-HC) | Apr-Oct 2021 | 30.0 | 12.5 | ● | ↓ |
| 9 | Admissions to Long Term Care within 30 Days | Apr-Oct 2021 | 75% | 74.6% | ▲ | ↑ |
| 10 | Emergency Visits by Home Health Clients | Sep2020-Sep2021 | 75.8 | 108.6 | ◆ | ↓ |
| 11 | Emergency Visits by Long Term Care Clients | Sep2020-Sep2021 | 30.0 | 42.1 | ◆ | ↓ |

KPI Count By Status

| | | |
|----------------------|---|----|
| Meeting Target | ● | 12 |
| Within 10% of Target | ▲ | 3 |
| Not Meeting Target | ◆ | 14 |

Notes

All measures reported on YTD (Year-to-Date) basis