

## Our Health Care Report Card

### Langley Memorial Hospital

Fiscal Period: FP07, 2021/22 - Ending Oct 14, 2021

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-Oct 2021	4.5	2.6	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-Oct 2021	5.5	2.2	●	↓
3	Hand Hygiene Compliance	Apr-Oct 2021	80%	88.0%	●	↑
4	In-Hospital Sepsis Rate	Apr-Aug 2021	2.9	4.2	◆	↓
5	In-Hospital Acquired Delirium	Apr-Aug 2021	6.9	4.8	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Aug 2021	6.8	6.2	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Aug 2021	10.0	15.3	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Jun 2021	93	78	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Oct 2021	65.0%	19.4%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Oct 2021	9.0	18.2	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2020/2021	0.95	0.92	●	↓
12	Long Stay Patients	Apr-Oct 2021	N/A	21.5		↓
13	Alternate Level of Care (ALC) Days	Apr-Aug 2021	12.9%	18.7%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Oct 2021	95%	91.5%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Oct 2021	22.8%	10.0%	●	↓
<b>STAFF</b>						
16	Nursing and Allied Professional Sick Time	Apr-Oct 2021	5.8%	5.5%	●	↓
17	Nursing and Allied Professional Overtime	Apr-Oct 2021	3.9%	8.0%	◆	↓
18	Lost Time Claims Rate	Apr-Jun 2021	5.3	2.6	●	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr-Oct 2021	1.000	1.130	◆	↓

### Langley Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Jun 2021	1.6%	1.7%	▲	↓
2	Hospitalization Rates for Residents (Age 70+)	2020/2021	238.0	241.4	▲	↓
3	Hospital Readmission Rates Overall	2020/2021	10.0%	10.3%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2020/2021	13.3%	16.5%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2020/2021	3,448	2,708	●	↓
6	Low Acuity Emergency Visits by Community	Apr-Oct 2021	100.0	79.3	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Oct 2021	50%	42.2%	◆	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Oct 2021	30.0	36.7	◆	↓
9	Admissions to Long Term Care within 30 Days	Apr-Oct 2021	75%	81.7%	●	↑
10	Emergency Visits by Home Health Clients	Sep2020-Sep2021	75.8	77.1	▲	↓
11	Emergency Visits by Long Term Care Clients	Sep2020-Sep2021	30.0	30.3	▲	↓

#### KPI Count By Status

Meeting Target	●	13
Within 10% of Target	▲	6
Not Meeting Target	◆	10

#### Notes

All measures reported on YTD (Year-to-Date) basis