

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP07, 2021/22 - Ending Oct 14, 2021

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr-Oct 2021	4.5	3.8	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr-Oct 2021	5.5	4.6	●	↓
3	Hand Hygiene Compliance	Apr-Oct 2021	80%	87.0%	●	↑
4	In-Hospital Sepsis Rate	Apr-Aug 2021	3.8	8.1	◆	↓
5	In-Hospital Acquired Delirium	Apr-Aug 2021	7.3	12.5	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr-Aug 2021	7.3	13.6	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr-Aug 2021	10.0	12.2	◆	↓
8	Hospital Standardized Mortality Ratio	Apr-Jun 2021	93	93.4	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr-Oct 2021	65.0%	22.4%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr-Oct 2021	44.0	47.0	▲	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2020/2021	0.95	0.99	▲	↓
12	Long Stay Patients	Apr-Oct 2021	N/A	87.7		↓
13	Alternate Level of Care (ALC) Days	Apr-Aug 2021	12.9%	6.0%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr-Oct 2021	95%	80.3%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr-Oct 2021	22.8%	38.9%	◆	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr-Oct 2021	5.8%	6.0%	▲	↓
17	Nursing and Allied Professional Overtime	Apr-Oct 2021	3.9%	11.1%	◆	↓
18	Lost Time Claims Rate	Apr-Jun 2021	5.3	7.8	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr-Oct 2021	1.000	1.104	◆	↓

Surrey Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr-Jun 2021	1.6%	2.7%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2020/2021	238.0	229.2	●	↓
3	Hospital Readmission Rates Overall	2020/2021	10.0%	10.9%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2020/2021	13.3%	15.9%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2020/2021	3,448	2,671	●	↓
6	Low Acuity Emergency Visits by Community	Apr-Oct 2021	100.0	92.6	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr-Oct 2021	50%	55.7%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr-Oct 2021	30.0	11.5	●	↓
9	Admissions to Long Term Care within 30 Days	Apr-Oct 2021	75%	74.1%	▲	↑
10	Emergency Visits by Home Health Clients	Sep2020-Sep2021	75.8	95.6	◆	↓
11	Emergency Visits by Long Term Care Clients	Sep2020-Sep2021	30.0	43.5	◆	↓

KPI Count By Status

Meeting Target	●	9
Within 10% of Target	▲	6
Not Meeting Target	◆	14

Notes

All measures reported on YTD (Year-to-Date) basis