

## Our Health Care Report Card

### Eagle Ridge Hospital

Fiscal Period: FP11, 2021/22 - Ending Feb 03, 2022

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr 1, 2021 - Feb 3, 2022	4.5	2.8	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr 1, 2021 - Feb 3, 2022	5.5	5.6	▲	↓
3	Hand Hygiene Compliance	Apr 1, 2021 - Feb 3, 2022	80%	84.9%	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - Dec 9, 2021	1.5	1.0	●	↓
5	In-Hospital Acquired Delirium	Apr 1 - Dec 9, 2021	4.2	3.1	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Dec 9, 2021	4.9	4.0	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Dec 9, 2021	7.8	20.3	◆	↓
8	Hospital Standardized Mortality Ratio	Apr 1 - Sep 30, 2021	93	84	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1, 2021 - Feb 3, 2022	65.0%	27.1%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1, 2021 - Feb 3, 2022	6.0	5.99	●	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2021	0.95	1.23	◆	↓
12	Long Stay Patients	Apr 1, 2021 - Feb 3, 2022	N/A	30.8		↓
13	Alternate Level of Care (ALC) Days	Apr 1 - Dec 9, 2021	12.9%	24.8%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1, 2021 - Feb 3, 2022	95%	94.3%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1, 2021 - Feb 3, 2022	22.8%	16.8%	●	↓
<b>STAFF</b>						
16	Nursing and Allied Professional Sick Time	Apr 1, 2021 - Feb 3, 2022	5.8%	5.8%	●	↓
17	Nursing and Allied Professional Overtime	Apr 1, 2021 - Feb 3, 2022	3.9%	9.9%	◆	↓
18	Lost Time Claims Rate	Apr 1 - Sep 30, 2021	5.3	5.7	▲	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr 1, 2021 - Feb 3, 2022	1.000	1.142	◆	↓

### Tricities Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Dec 31, 2021	1.6%	0.9%	●	↓
2	Hospitalization Rates for Residents (Age 70+)	2020/2021	238.0	208.9	●	↓
3	Hospital Readmission Rates Overall	Apr 1 - Jun 30, 2021	10.0%	9.3%	●	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2021	13.3%	12.9%	●	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2021	3,448	1,990	●	↓
6	Low Acuity Emergency Visits by Community	Apr 1, 2021 - Feb 3, 2022	100.0	80.5	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr 1, 2021 - Feb 3, 2022	50%	46.4%	▲	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1, 2021 - Feb 3, 2022	30.0	15.7	●	↓
9	Admissions to Long Term Care within 30 Days	Apr 1, 2021 - Feb 3, 2022	75%	66.1%	◆	↑
10	Emergency Visits by Home Health Clients	Dec 11, 2020 - Dec 9, 2021	75.8	96.7	◆	↓
11	Emergency Visits by Long Term Care Clients	Dec 11, 2020 - Dec 9, 2021	30.0	32.8	▲	↓

#### KPI Count By Status

Meeting Target	●	16
Within 10% of Target	▲	5
Not Meeting Target	◆	8

#### Notes

All measures reported on YTD (Year-to-Date) basis