

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP11, 2021/22 - Ending Feb 03, 2022

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr 1, 2021 - Feb 3, 2022	4.5	3.8	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr 1, 2021 - Feb 3, 2022	5.5	4.3	●	↓
3	Hand Hygiene Compliance	Apr 1, 2021 - Feb 3, 2022	80%	86.9%	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - Dec 9, 2021	3.8	7.9	◆	↓
5	In-Hospital Acquired Delirium	Apr 1 - Dec 9, 2021	7.3	11.3	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Dec 9, 2021	7.3	13.6	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Dec 9, 2021	10.0	11.2	◆	↓
8	Hospital Standardized Mortality Ratio	Apr 1 - Sep 30, 2021	93	100.9	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1, 2021 - Feb 3, 2022	65.0%	20.9%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1, 2021 - Feb 3, 2022	44.0	54.1	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2021	0.95	1.00	▲	↓
12	Long Stay Patients	Apr 1, 2021 - Feb 3, 2022	N/A	91.4		↓
13	Alternate Level of Care (ALC) Days	Apr 1 - Dec 9, 2021	12.9%	6.3%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1, 2021 - Feb 3, 2022	95%	78.2%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1, 2021 - Feb 3, 2022	22.8%	45.0%	◆	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr 1, 2021 - Feb 3, 2022	5.8%	6.6%	◆	↓
17	Nursing and Allied Professional Overtime	Apr 1, 2021 - Feb 3, 2022	3.9%	11.5%	◆	↓
18	Lost Time Claims Rate	Apr 1 - Sep 30, 2021	5.3	8.8	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr 1, 2021 - Feb 3, 2022	1.000	1.101	◆	↓

Surrey Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Dec 31, 2021	1.6%	2.2%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2020/2021	238.0	229.2	●	↓
3	Hospital Readmission Rates Overall	Apr 1 - Jun 30, 2021	10.0%	10.5%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2021	13.3%	13.9%	▲	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2021	3,448	2,758	●	↓
6	Low Acuity Emergency Visits by Community	Apr 1, 2021 - Feb 3, 2022	100.0	88.8	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr 1, 2021 - Feb 3, 2022	50%	54.7%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1, 2021 - Feb 3, 2022	30.0	8.8	●	↓
9	Admissions to Long Term Care within 30 Days	Apr 1, 2021 - Feb 3, 2022	75%	71.8%	▲	↑
10	Emergency Visits by Home Health Clients	Dec 11, 2020 - Dec 9, 2021	75.8	94.1	◆	↓
11	Emergency Visits by Long Term Care Clients	Dec 11, 2020 - Dec 9, 2021	30.0	43.8	◆	↓

KPI Count By Status

Meeting Target	●	9
Within 10% of Target	▲	5
Not Meeting Target	◆	15

Notes

All measures reported on YTD (Year-to-Date) basis