

Royal Columbian Hospital

Our Health Care Report Card

| No | Measure Name | Time Frame | Target | Actual | Status | Direction |
|----|--|----------------------|--------|--------|--------|-----------|
| | QUALITY AND SAFETY | | | | | |
| 1 | In-Hospital Clostridioides Difficile Infection (CDI) Incidence | Apr 1 - May 26, 2022 | 4.5 | 5.3 | • | • |
| 2 | In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence | Apr 1 - May 26, 2022 | 5.5 | 4.3 | | • |
| 3 | Hand Hygiene Compliance | Apr 1 - May 26, 2022 | 80% | 79.4% | | ^ |
| 4 | In-Hospital Sepsis Rate | 2021/2022 | 3.8 | 4.0 | | • |
| 5 | In-Hospital Acquired Delirium | 2021/2022 | 7.3 | 16.1 | | • |
| 6 | In-Hospital Acquired Non-Aspiration Pneumonia | 2021/2022 | 7.3 | 11.6 | • | Ψ |
| 7 | In-Hospital Acquired Urinary Tract Infection | 2021/2022 | 10.0 | 9.9 | | • |
| 8 | Hospital Standardized Mortality Ratio | Apr 1 - Dec 31, 2021 | 93 | 94 | | Ψ |
| | CAPACITY FOR CARE ACROSS ALL SECTORS | | | | | |
| 9 | Emergency Patients Admitted to Hospital Within 10 Hours | Apr 1 - May 26, 2022 | 65.0% | 25.6% | • | 1 |
| 10 | Admitted Patients Waiting for Inpatient Bed Placement | Apr 1 - May 26, 2022 | 14.0 | 32.2 | • | • |
| 11 | Patients Length of Stay Relative to Expected Length of Stay | Apr 1 - Dec 31, 2021 | 0.95 | 0.99 | | Ψ. |
| 12 | Long Stay Patients | Apr 1 - May 26, 2022 | N/A | 61.7 | | • |
| 13 | Alternate Level of Care (ALC) Days | 2021/2022 | 12.9% | 3.4% | | • |
| 14 | Non-emergency Surgeries Completed Within 26 Weeks | Apr 1 - May 26, 2022 | 95% | 94.9% | | ^ |
| 15 | Non-Emergency Surgeries Waiting Longer Than 26 Weeks | Apr 1 - May 26, 2022 | 22.8% | 10.0% | | Ψ |
| | | | | | | |

Apr 1 - May 26, 2022

Apr 1 - May 26, 2022

Apr 1 - Dec 31, 2021

Apr 1 - May 26, 2022

5.8%

3.9%

5.3

1.000

Meeting Target

Within 10% of Target

7.3%

8.7%

1.081

19 Budget Performance Ratio

New Westminster Community

BUDGET ACCOUNTABILITY

Lost Time Claims Rate

Nursing and Allied Professional Sick Time

Nursing and Allied Professional Overtime

STAFF

16

17

18

| Nev | w Westminster Community | | | | | |
|-----|--|----------------------|-------|-------|---|----------|
| 1 | Worsened Pressure Ulcer in Long Term Care Facilities | 2021/2022 | 1.6% | 2.3% | • | • |
| 2 | Hospitalization Rates for Residents (Age 70+) | 2020/2021 | 238.0 | 223.1 | | • |
| 3 | Hospital Readmission Rates Overall | Apr 1 - Dec 31, 2021 | 10.0% | 9.0% | | Ψ |
| 4 | Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) | Apr 1 - Dec 31, 2021 | 13.3% | 11.0% | | • |
| 5 | Patients with Chronic Conditions Admitted to Hospital (Age 75+) | Apr 1 - Dec 31, 2021 | 3,448 | 2,257 | | Ψ |
| 6 | Low Acuity Emergency Visits by Community | Apr 1 - May 26, 2022 | 100.0 | 81.6 | | Ψ |
| 7 | Home Health Services Provided Within Benchmark Time | Apr 1 - May 26, 2022 | 50% | 44.7% | • | 1 |
| 8 | Wait Time for Home Health Assessment (RAI-HC) | Apr 1 - May 26, 2022 | 30.0 | 0.7 | | Ψ |
| 9 | Admissions to Long Term Care within 30 Days | Apr 1 - May 26, 2022 | 75% | 74.1% | | 1 |
| 10 | Emergency Visits by Home Health Clients | 2021/2022 | 75.8 | 93.6 | • | Ψ |
| 11 | Emergency Visits by Long Term Care Clients | 2021/2022 | 30.0 | 38.9 | | JL. |

Notes

All measures reported on YTD (Year-to-Date) basis

Not Meeting Target • 11

KPI Count By Status

10

8

Fiscal Period: FP02, 2022/23 - Ending May 26, 2022