

## Our Health Care Report Card

### Surrey Memorial Hospital

Fiscal Period: FP08, 2022/23 - Ending Nov 10, 2022

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr 1 - Nov 10, 2022	4.5	4.0	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr 1 - Nov 10, 2022	5.5	4.9	●	↓
3	Hand Hygiene Compliance	Apr 1 - Nov 10, 2022	80%	85.5%	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - Jul 21, 2022	3.8	6.0	◆	↓
5	In-Hospital Acquired Delirium	Apr 1 - Jul 21, 2022	7.3	12.0	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Jul 21, 2022	7.3	11.2	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Jul 21, 2022	10.0	15.6	◆	↓
8	Hospital Standardized Mortality Ratio	2021/2022	93	104.6	◆	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Nov 10, 2022	65.0%	19.6%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Nov 10, 2022	44.0	65.7	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	2021/2022	0.95	1.04	▲	↓
12	Long Stay Patients	Apr 1 - Nov 10, 2022	N/A	111.8		↓
13	Alternate Level of Care (ALC) Days	Apr 1 - Jul 21, 2022	12.9%	7.9%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Nov 10, 2022	95%	77.1%	◆	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Nov 10, 2022	22.8%	25.3%	◆	↓
<b>STAFF</b>						
16	Nursing and Allied Professional Sick Time	Apr 1 - Nov 10, 2022	5.8%	7.2%	◆	↓
17	Nursing and Allied Professional Overtime	Apr 1 - Nov 10, 2022	3.9%	10.2%	◆	↓
18	Lost Time Claims Rate	Apr 1 - Jun 30, 2022	5.3	13.2	◆	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	Apr 1 - Nov 10, 2022	1.000	1.046	▲	↓

### Surrey Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Jun 30, 2022	1.6%	2.3%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2021/2022	213.7	222.2	▲	↓
3	Hospital Readmission Rates Overall	2021/2022	10.0%	10.2%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	2021/2022	13.3%	14.8%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	2021/2022	3,448	2,620	●	↓
6	Low Acuity Emergency Visits by Community	Apr 1 - Nov 10, 2022	100.0	96.8	●	↓
7	Home Health Services Provided Within Benchmark Time	Apr 1 - Nov 10, 2022	50%	61.1%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Nov 10, 2022	30.0	8.2	●	↓
9	Admissions to Long Term Care within 30 Days	Apr 1 - Nov 10, 2022	75%	60.8%	◆	↑
10	Emergency Visits by Home Health Clients	Sep2021-Sep2022	75.8	91.6	◆	↓
11	Emergency Visits by Long Term Care Clients	Sep2021-Sep2022	30.0	49.7	◆	↓

#### KPI Count By Status

Meeting Target	●	8
Within 10% of Target	▲	4
Not Meeting Target	◆	17

#### Notes

All measures reported on YTD (Year-to-Date) basis