Our Health Care Report Card

)	Measure Name	Time Frame	Target	Actual	Status	Preferre Directio
	QUALITY AND SAFETY					
	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	Apr 1 - Jul 21, 2022	4.5	2.9		Ψ.
	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	Apr 1 - Jul 21, 2022	5.5	0.5		Ψ.
	Hand Hygiene Compliance	Apr 1 - Jul 21, 2022	80%	84.8%		1
	In-Hospital Sepsis Rate	Apr 1 - Apr 28, 2022	2.9	2.5		$\mathbf{\Psi}$
	In-Hospital Acquired Delirium	Apr 1 - Apr 28, 2022	6.9	1.6		$\mathbf{\Psi}$
	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Apr 28, 2022	6.8	2.2		$\mathbf{\Psi}$
	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Apr 28, 2022	10.0	22.4	•	•
	Hospital Standardized Mortality Ratio	Apr 1 - Dec 31, 2021	93	90		Ψ.
	CAPACITY FOR CARE ACROSS ALL SECTORS					
	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Jul 21, 2022	65.0%	20.9%	•	•
	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Jul 21, 2022	8.0	13.2	•	Ū.
	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Dec 31, 2021	0.95	1.01		
	Long Stay Patients	Apr 1 - Jul 21, 2022	N/A	32.9		Ū.
	Alternate Level of Care (ALC) Days	Apr 1 - Apr 28, 2022	12.9%	28.5%	•	
	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Jul 21, 2022	95%	89.7%		1
	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Jul 21, 2022	22.8%	10.2%		
	STAFF					
	Nursing and Allied Professional Sick Time	Apr 1 - Jul 21, 2022	5.8%	8.1%	•	$\mathbf{\Psi}$
	Nursing and Allied Professional Overtime	Apr 1 - Jul 21, 2022	3.9%	8.9%	•	Ψ.
	Lost Time Claims Rate	2021/2022	5.3	6.4	•	$\mathbf{\Psi}$
	BUDGET ACCOUNTABILITY					
	Budget Performance Ratio	Apr 1 - Jul 21, 2022	1.000	1.088		Ψ.
u	th Surrey/White Rock Community					
	Worsened Pressure Ulcer in Long Term Care Facilities	2021/2022	1.6%	2.1%	•	4
	Hospitalization Rates for Residents (Age 70+)	2020/2021	238.0	187.0		
	Hospital Readmission Rates Overall	Apr 1 - Dec 31, 2021	10.0%	9.6%		
	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Dec 31, 2021	13.3%	15.7%	•	$\mathbf{\Psi}$
	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Dec 31, 2021	3,448	2,137		4
	Low Acuity Emergency Visits by Community	Apr 1 - Jul 21, 2022	100.0	106.7		$\mathbf{\Psi}$
	Home Health Services Provided Within Benchmark Time	Apr 1 - Jul 21, 2022	50%	54.2%		1
	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Jul 21, 2022	30.0	22.6		$\mathbf{\Psi}$
	Admissions to Long Term Care within 30 Days	Apr 1 - Jul 21, 2022	75%	68.6%		1
	Emergency Visits by Home Health Clients	Jul2021-Jun2022	75.8	50.7		$\mathbf{\Psi}$
	Emergency Visits by Long Term Care Clients	Jul2021-Jun2022	30.0	28.9		1

Notes

All measures reported on YTD (Year-to-Date) basis

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System Optimization Department

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Within 10% of Target

Not Meeting Target

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