

Our Health Care Report Card

Langley Memorial Hospital	Figal Pariod: F	D12 2022/22 Ending	Ν.

Patients Length of Stay Relative to Expected Length of Stay Apr 1 - Jun 30, 2022 0.95 0.97 ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence 2022/2023 5.5 4.0 4		QUALITY AND SAFETY					
Hand Hyglene Compliance	1	In-Hospital Clostridioides Difficile Infection (CDI) Incidence	2022/2023	4.5	3.5		Ψ
In-Hospital Sepsis Rate	2	In-Hospital Methicillin-Resistant Staphylococcus aureus (MRSA) Incidence	2022/2023	5.5	4.0		•
In-Hospital Acquired Delirium	3	Hand Hygiene Compliance	2022/2023	80%	86.1%		1
In-Hospital Acquired Non-Aspiration Preumonia	4	In-Hospital Sepsis Rate	Apr 1, 2022 - Feb 02, 2023	2.9	1.1		•
In-Hospital Acquired Urinary Tract Infection	5	In-Hospital Acquired Delirium	Apr 1, 2022 - Feb 02, 2023	6.9	4.9		Ψ
Hospital Standardized Mortality Ratio 2022/2023 96 86	6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1, 2022 - Feb 02, 2023	6.8	6.4		•
## CAPACITY FOR CARE ACRÓSS ALL SECTORS ## Emergency Patients Admitted to Hospital Within 10 Hours ## Emergency Patients Maiting for Inpatient Bed Placement ## Admitted Patients Waiting for Inpatient Bed Placement ## Apr 1 - Jun 30, 2022 ##	7	In-Hospital Acquired Urinary Tract Infection	Apr 1, 2022 - Feb 02, 2023	10.0	18.5	•	•
## Description of the Emergency Patients Admitted to Hospital Within 10 Hours ## Admitted Patients Waiting for Inpatient Bed Placement ## Apr 1 - Jun 30, 2022 ## Apr 1 - Dec 31, 2022 ## Apr 1 - Dec 31, 2022 ## Budget Performance Ratio ## Budget Performance Ratio ## Budget Performance Ratio ## Apr 1 - Dec 31, 2022 ## Apr 1 - Jun 30, 2022 ## Apr 1 - Jun	8	Hospital Standardized Mortality Ratio	2022/2023	96	86		Ψ
## Admitted Patients Waiting for Inpatient Bed Placement ## Admitted Patients Waiting for Inpatient Bed Placement ## Admitted Patients Length of Stay Relative to Expected Length of Stay ## Apr 1 - Jun 30, 2022		CAPACITY FOR CARE ACROSS ALL SECTORS					
Patients Length of Stay Relative to Expected Length of Stay Apr 1 - Jun 30, 2022 0.95 0.97 ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	9	Emergency Patients Admitted to Hospital Within 10 Hours	2022/2023	65.0%	16.3%	•	1
12 Long Stay Patients 2022/2023 N/A 27.7 ↓ ↓ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑	10	Admitted Patients Waiting for Inpatient Bed Placement	2022/2023	9.0	27.3	•	•
Agr 1, 2022 - Feb 02, 2023 12.9% 21.5% ↓ ↑ ↑ Non-emergency Surgeries Completed Within 26 Weeks 2022/2023 95% 89.5% ▲ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑	11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2022	0.95	0.97		Ψ.
Agr 1, 2022 - Feb 02, 2023 12.9% 21.5% ↓ ↑ ↑ Non-emergency Surgeries Completed Within 26 Weeks 2022/2023 95% 89.5% ▲ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑	12	Long Stay Patients	2022/2023	N/A	27.7		Ψ.
Non-Emergency Surgeries Waiting Longer Than 26 Weeks 2022/2023 22.8% 7.4% ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑ ↑	13	Alternate Level of Care (ALC) Days	Apr 1, 2022 - Feb 02, 2023	12.9%	21.5%	•	
STAFF Nursing and Allied Professional Sick Time 2022/2023 5.8% 7.1% ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	14	Non-emergency Surgeries Completed Within 26 Weeks	2022/2023	95%	89.5%		1
Nursing and Allied Professional Sick Time 2022/2023 5.8% 7.1% ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓	15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	2022/2023	22.8%	7.4%		•
Nursing and Allied Professional Overtime 2022/2023 3.9% 8.8% ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓							
18	16	Nursing and Allied Professional Sick Time	2022/2023	5.8%	7.1%	•	Ψ
BUDGET ACCOUNTABILITY Budget Performance Ratio 2022/2023 1.000 1.114 ↓ Langley Community 1 Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Dec 31, 2022 1.6% 2.4% ↓ Hospitalization Rates for Residents (Age 70+) 3 Hospital Readmission Rates Overall 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 6 Low Acuity Emergency Visits by Community 7 Home Health Services Provided Within Benchmark Time 2022/2023 8 Wait Time for Home Health Assessment (RAI-HC) 9 Admissions to Long Term Care within 30 Days 10 Emergency Visits by Long Term Care Clients 12 Weeting Target 12 Weeting Target 12 Meeting Target 12	17	Nursing and Allied Professional Overtime	2022/2023	3.9%	8.8%	•	ų.
Budget Performance Ratio 2022/2023 1.000 1.114	18	Lost Time Claims Rate	Apr 1 - Dec 31, 2022	5.3	8.0	•	•
Langley Community 1 Worsened Pressure Ulcer in Long Term Care Facilities Apr 1 - Dec 31, 2022 1.6% 2.4% ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓		BUDGET ACCOUNTABILITY					
1 Worsened Pressure Ulcer in Long Term Care Facilities	19	Budget Performance Ratio	2022/2023	1.000	1.114	•	•
2 Hospitalization Rates for Residents (Age 70+) 3 Hospital Readmission Rates Overall 2 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 4 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 4 Low Acuity Emergency Visits by Community 5 Home Health Services Provided Within Benchmark Time 6 Wait Time for Home Health Assessment (RAI-HC) 7 Admissions to Long Term Care within 30 Days 8 Mental Health Clients 10 Emergency Visits by Home Health Clients 10 Emergency Visits by Long Term Care Clients 11 Emergency Visits by Long Term Care Clients 12 Emergency Visits by Long Target 12 Meeting Target 12	Lar	ngley Community					
3 Hospital Readmission Rates Overall 4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) 6 Low Acuity Emergency Visits by Community 7 Home Health Services Provided Within Benchmark Time 8 Wait Time for Home Health Assessment (RAI-HC) 9 Admissions to Long Term Care within 30 Days 10 Emergency Visits by Home Health Clients 10 Emergency Visits by Long Term Care Clients 2022/2023 10.0% 10.0% 10.5% 4 4 4 4 4 4 4 4 4 4 4 4 4	1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Dec 31, 2022	1.6%	2.4%	•	Ψ.
4 Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+) Apr 1 - Jun 30, 2022 13.3% 13.6% ↓ 5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Jun 30, 2022 3,448 2,793 ↓ 6 Low Acuity Emergency Visits by Community 2022/2023 100.0 79.1 ↓ 7 Home Health Services Provided Within Benchmark Time 2022/2023 50% 46.2% ↓ 8 Wait Time for Home Health Assessment (RAI-HC) 2022/2023 30.0 22.1 ↓ 9 Admissions to Long Term Care within 30 Days 2022/2023 75% 60.2% ↓ 10 Emergency Visits by Home Health Clients 2021/2022 75.8 65.7 ↓ 11 Emergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 ↓ KPI Count By Status Meeting Target 12	2	Hospitalization Rates for Residents (Age 70+)	2021/2022	213.7	263.4	•	•
5 Patients with Chronic Conditions Admitted to Hospital (Age 75+) Apr 1 - Jun 30, 2022 3,448 2,793 ↓ 6 Low Acuity Emergency Visits by Community 2022/2023 100.0 79.1 ↓ 7 Home Health Services Provided Within Benchmark Time 2022/2023 50% 46.2% ↓ ↑ 8 Wait Time for Home Health Assessment (RAI-HC) 2022/2023 30.0 22.1 ↓ 9 Admissions to Long Term Care within 30 Days 2022/2023 75% 60.2% ↓ 10 Emergency Visits by Home Health Clients 2021/2022 75.8 65.7 ↓ 11 Emergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 ↓ KPI Count By Status Meeting Target 12	3	Hospital Readmission Rates Overall	2022/2023	10.0%	10.5%		Ψ.
6 Low Acuity Emergency Visits by Community 7 Home Health Services Provided Within Benchmark Time 8 Wait Time for Home Health Assessment (RAI-HC) 9 Admissions to Long Term Care within 30 Days 10 Emergency Visits by Home Health Clients 11 Emergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 ◆ Wait Time for Home Health Clients	4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2022	13.3%	13.6%		•
7 Home Health Services Provided Within Benchmark Time 8 Wait Time for Home Health Assessment (RAI-HC) 9 Admissions to Long Term Care within 30 Days 10 Emergency Visits by Home Health Clients 11 Emergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 ◆ Wait Time for Home Health Assessment (RAI-HC) 2022/2023 75% 60.2% ◆ ↑ 11 Emergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 ◆ Wait Time for Home Health Assessment (RAI-HC) 2022/2023 75% 60.2% ◆ ↑ 11 Emergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 ◆ Wait Time for Home Health Assessment (RAI-HC) 2022/2023 75% 60.2% ◆ ↑ 10 Emergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 ◆ Wait Time for Home Health Assessment (RAI-HC) 11 Emergency Visits by Home Health Assessment (RAI-HC) 12 Emergency Visits by Home Health Assessment (RAI-HC) 13 Emergency Visits by Home Health Clients 2021/2022 30.0 36.8 ◆ Wait Time for Home Health Assessment (RAI-HC) 14 Emergency Visits by Home Health Clients 2021/2022 30.0 36.8 ◆ Wait Time for Home Health Assessment (RAI-HC) 15 Emergency Visits by Home Health Clients 16 Emergency Visits by Long Term Care Clients 17 Emergency Visits by Long Term Care Clients 18 Emergency Visits by Long Term Care Clients 19 Emergency Visits by Long Term Care Clients 10 Emergency Visits by Long Term Care Clients 11 Emergency Visits by Long Term Care Clients 12 Emergency Visits by Long Term Care Clients 13 Emergency Visits by Long Term Care Clients 14 Emergency Visits by Long Term Care Clients 14 Emergency Visits by Long Term Care Clients 15 Emergency Visits by Long Ter	5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2022	3,448	2,793		•
8 Wait Time for Home Health Assessment (RAI-HC) 2022/2023 30.0 22.1	6	Low Acuity Emergency Visits by Community	2022/2023	100.0	79.1		•
9 Admissions to Long Term Care within 30 Days 10 Emergency Visits by Home Health Clients 2021/2022 75.8 65.7 ↓ 11 Emergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 ↓ KPI Count By Status Meeting Target 12	7	Home Health Services Provided Within Benchmark Time	2022/2023	50%	46.2%		1
Emergency Visits by Home Health Clients 2021/2022 75.8 65.7 Lemergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 KPI Count By Status Meeting Target 12	8	Wait Time for Home Health Assessment (RAI-HC)	2022/2023	30.0	22.1		•
Emergency Visits by Long Term Care Clients 2021/2022 30.0 36.8 KPI Count By Status Meeting Target 12	9	Admissions to Long Term Care within 30 Days	2022/2023	75%	60.2%	•	1
KPI Count By Status Meeting Target 12	10	•	2021/2022	75.8	65.7		•
KPI Count By Status Meeting Target 12	11	Emergency Visits by Long Term Care Clients	2021/2022	30.0	36.8	•	Ψ.
Meeting raiget 12					KPI Cou	ınt By Statu	S
Notes Within 10% of Target \triangle 5				Meeting Ta	arget		12
	Note	s		Within 10%	of Target		5

All measures reported on YTD (Year-to-Date) basis

Not Meeting Target

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