

## Our Health Care Report Card

### Langley Memorial Hospital

Fiscal Period: FP13, 2022/23 - Ending Mar 31, 2023

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
<b>QUALITY AND SAFETY</b>						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	2022/2023	4.5	3.5	●	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	2022/2023	5.5	4.0	●	↓
3	Hand Hygiene Compliance	2022/2023	80%	86.1%	●	↑
4	In-Hospital Sepsis Rate	Apr 1, 2022 - Feb 02, 2023	2.9	1.1	●	↓
5	In-Hospital Acquired Delirium	Apr 1, 2022 - Feb 02, 2023	6.9	4.9	●	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1, 2022 - Feb 02, 2023	6.8	6.4	●	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1, 2022 - Feb 02, 2023	10.0	18.5	◆	↓
8	Hospital Standardized Mortality Ratio	2022/2023	96	86	●	↓
<b>CAPACITY FOR CARE ACROSS ALL SECTORS</b>						
9	Emergency Patients Admitted to Hospital Within 10 Hours	2022/2023	65.0%	16.3%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	2022/2023	9.0	27.3	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Jun 30, 2022	0.95	0.97	▲	↓
12	Long Stay Patients	2022/2023	N/A	27.7		↓
13	Alternate Level of Care (ALC) Days	Apr 1, 2022 - Feb 02, 2023	12.9%	21.5%	◆	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	2022/2023	95%	89.5%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	2022/2023	22.8%	7.4%	●	↓
<b>STAFF</b>						
16	Nursing and Allied Professional Sick Time	2022/2023	5.8%	7.1%	◆	↓
17	Nursing and Allied Professional Overtime	2022/2023	3.9%	8.8%	◆	↓
18	Lost Time Claims Rate	Apr 1 - Dec 31, 2022	5.3	8.0	◆	↓
<b>BUDGET ACCOUNTABILITY</b>						
19	Budget Performance Ratio	2022/2023	1.000	1.114	◆	↓

### Langley Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	Apr 1 - Dec 31, 2022	1.6%	2.4%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2021/2022	213.7	263.4	◆	↓
3	Hospital Readmission Rates Overall	2022/2023	10.0%	10.5%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Jun 30, 2022	13.3%	13.6%	▲	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Jun 30, 2022	3,448	2,793	●	↓
6	Low Acuity Emergency Visits by Community	2022/2023	100.0	79.1	●	↓
7	Home Health Services Provided Within Benchmark Time	2022/2023	50%	46.2%	▲	↑
8	Wait Time for Home Health Assessment (RAI-HC)	2022/2023	30.0	22.1	●	↓
9	Admissions to Long Term Care within 30 Days	2022/2023	75%	60.2%	◆	↑
10	Emergency Visits by Home Health Clients	2021/2022	75.8	65.7	●	↓
11	Emergency Visits by Long Term Care Clients	2021/2022	30.0	36.8	◆	↓

#### KPI Count By Status

Meeting Target	●	12
Within 10% of Target	▲	5
Not Meeting Target	◆	12

#### Notes

All measures reported on YTD (Year-to-Date) basis