

Our Health Care Report Card

Surrey Memorial Hospital

Fiscal Period: FP05, 2023/24 - Ending Aug 17, 2023

No	Measure Name	Time Frame	Target	Actual	Status	Preferred Direction
QUALITY AND SAFETY						
1	In-Hospital <i>Clostridioides Difficile</i> Infection (CDI) Incidence	Apr 1 - Aug 17, 2023	3.3	5.1	◆	↓
2	In-Hospital Methicillin-Resistant <i>Staphylococcus aureus</i> (MRSA) Incidence	Apr 1 - Aug 17, 2023	3.8	3.8	●	↓
3	Hand Hygiene Compliance	Apr 1 - Aug 17, 2023	80%	90.5%	●	↑
4	In-Hospital Sepsis Rate	Apr 1 - Jun 22, 2023	3.8	3.9	▲	↓
5	In-Hospital Acquired Delirium	Apr 1 - Jun 22, 2023	7.3	11.4	◆	↓
6	In-Hospital Acquired Non-Aspiration Pneumonia	Apr 1 - Jun 22, 2023	7.3	13.3	◆	↓
7	In-Hospital Acquired Urinary Tract Infection	Apr 1 - Jun 22, 2023	10.0	16.8	◆	↓
8	Hospital Standardized Mortality Ratio	2022/2023	96	99.7	▲	↓
CAPACITY FOR CARE ACROSS ALL SECTORS						
9	Emergency Patients Admitted to Hospital Within 10 Hours	Apr 1 - Aug 17, 2023	65.0%	20.2%	◆	↑
10	Admitted Patients Waiting for Inpatient Bed Placement	Apr 1 - Aug 17, 2023	44.0	65.3	◆	↓
11	Patients Length of Stay Relative to Expected Length of Stay	Apr 1 - Sep 30, 2022	0.95	1.06	◆	↓
12	Long Stay Patients	Apr 1 - Aug 17, 2023	N/A	129.4		↓
13	Alternate Level of Care (ALC) Days	Apr 1 - Jun 22, 2023	12.9%	9.7%	●	↓
14	Non-emergency Surgeries Completed Within 26 Weeks	Apr 1 - Aug 17, 2023	95%	86.5%	▲	↑
15	Non-Emergency Surgeries Waiting Longer Than 26 Weeks	Apr 1 - Aug 17, 2023	22.8%	22.3%	●	↓
STAFF						
16	Nursing and Allied Professional Sick Time	Apr 1 - Aug 17, 2023	5.8%	6.2%	▲	↓
17	Nursing and Allied Professional Overtime	Apr 1 - Aug 17, 2023	3.9%	9.8%	◆	↓
18	Lost Time Claims Rate	2022/2023	5.3	9.3	◆	↓
BUDGET ACCOUNTABILITY						
19	Budget Performance Ratio	Apr 1 - Aug 17, 2023	1.000	1.046	▲	↓

Surrey Community

1	Worsened Pressure Ulcer in Long Term Care Facilities	2022/2023	1.6%	2.4%	◆	↓
2	Hospitalization Rates for Residents (Age 70+)	2021/2022	213.7	222.2	▲	↓
3	Hospital Readmission Rates Overall	Apr 1 - Sep 30, 2022	10.0%	10.4%	▲	↓
4	Mental Health & Substance Use Patients Hospital Readmission Rate (Age 15+)	Apr 1 - Sep 30, 2022	13.3%	15.2%	◆	↓
5	Patients with Chronic Conditions Admitted to Hospital (Age 75+)	Apr 1 - Sep 30, 2022	3,448	2,526	●	↓
6	Low Acuity Emergency Visits by Community	Apr 1 - Aug 17, 2023	100.0	114.2	◆	↓
7	Home Health Services Provided Within Benchmark Time	Apr 1 - Aug 17, 2023	50%	64.6%	●	↑
8	Wait Time for Home Health Assessment (RAI-HC)	Apr 1 - Aug 17, 2023	30.0	9.6	●	↓
9	Admissions to Long Term Care within 30 Days	Apr 1 - Aug 17, 2023	75%	61.8%	◆	↑
10	Emergency Visits by Home Health Clients	Jul2022-Jun2023	75.8	89.5	◆	↓
11	Emergency Visits by Long Term Care Clients	Jul2022-Jun2023	30.0	55.2	◆	↓

KPI Count By Status

Meeting Target	●	7
Within 10% of Target	▲	7
Not Meeting Target	◆	15

Notes

All measures reported on YTD (Year-to-Date) basis